

ST-09-0002

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(U) FISA Authority Still not an Option in 2002

~~(TS//SI//NF)~~ In January 2002, senior NSA leaders still thought that neither the FISA court order process nor the infrastructure associated with FISA collection was suited to large numbers of targets [REDACTED]

[REDACTED]

[REDACTED]

~~(TS//SI//NF)~~ NSA's First Attempt to Obtain FISA Authority on [REDACTED] Failed.

~~(TS//SI//NF)~~ In September 2002, NSA attempted to obtain FISA authority to collect Internet and electronic wire communications of [REDACTED] using the standard process for seeking authority on foreign powers and foreign agents. Before preparing an application, NSA submitted a "Memorandum of Justification" to the [REDACTED]

11

[REDACTED]

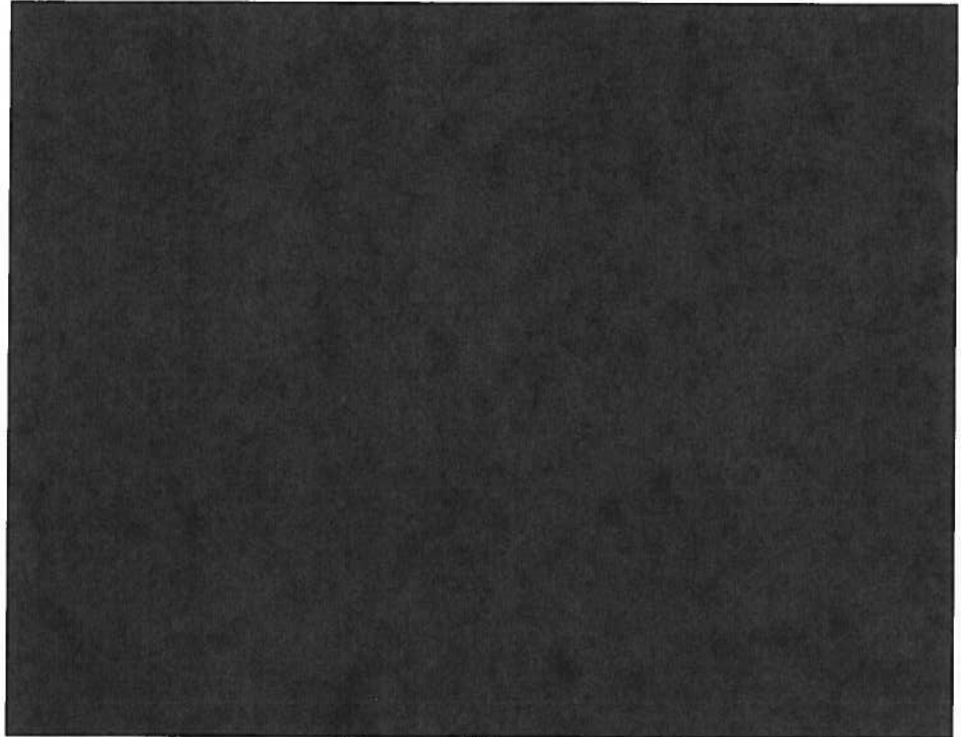
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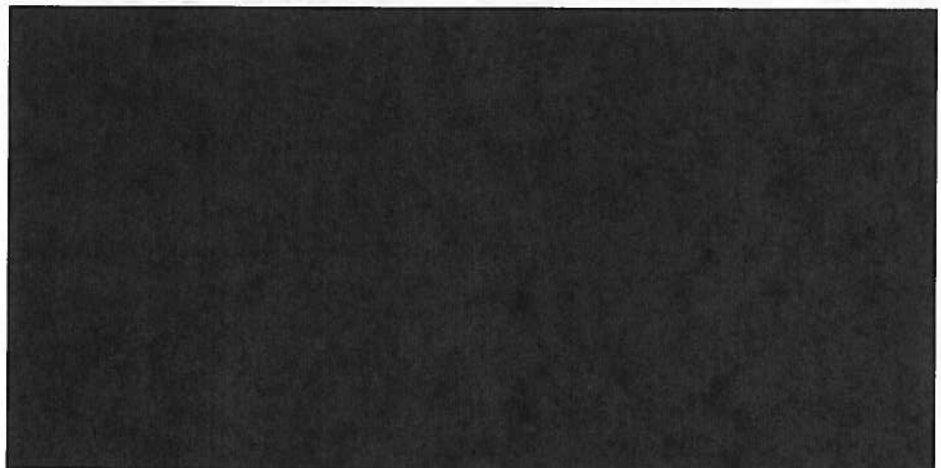
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~~(TS//SI//NF)~~ The request was prompted by a CT Product Line staff member, who explained that technical problems delayed NSA's receipt of e-mail collected through FISC orders that the FBI had obtained. [REDACTED]

[REDACTED] In one case, an FBI order listed only [REDACTED] terrorist agents of interest to NSA.



(U) NSA Structure for PSP Operations



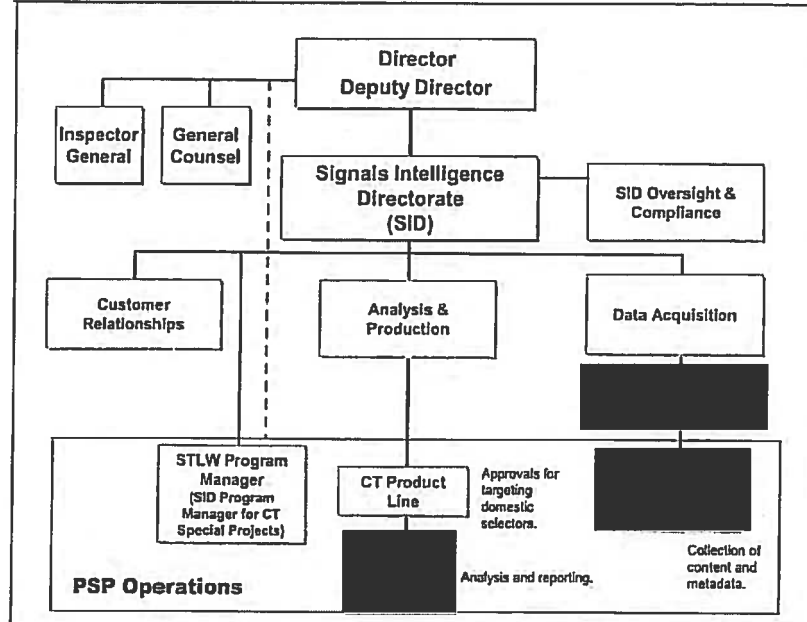
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(U//FOUO) NSA Organizational Structure for PSP Activity
November 2004

~~(TS//STLW//SI//OC/NF)~~



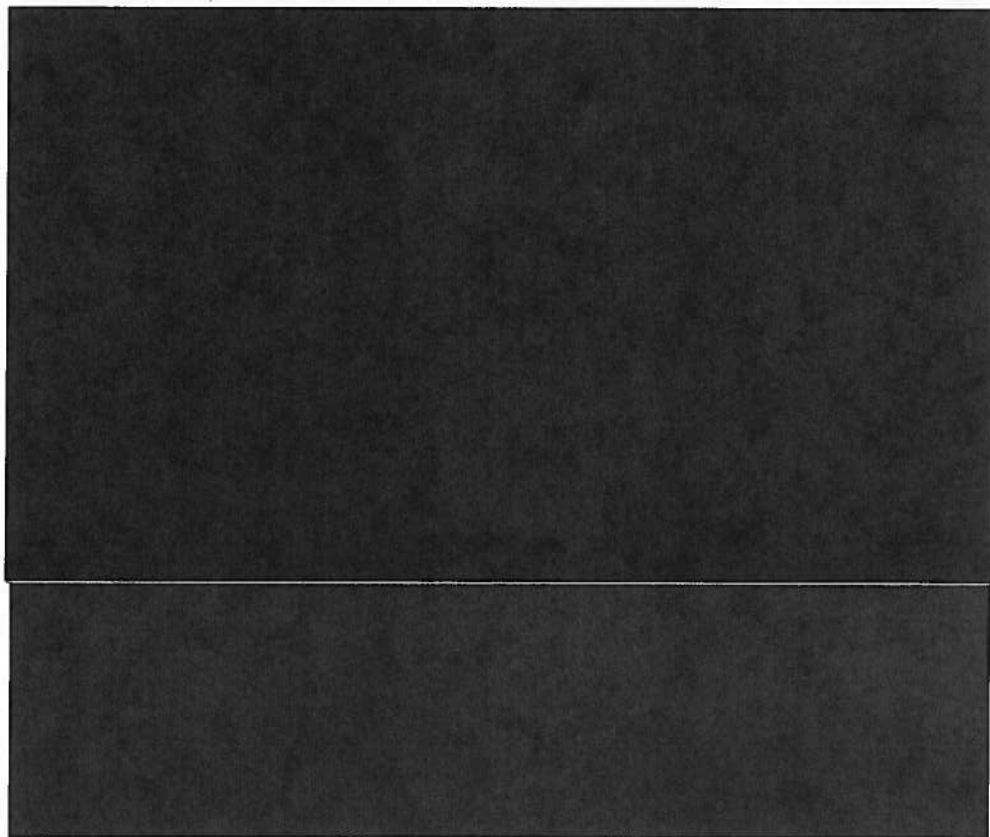
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(U) Chain of Command

~~(S//NF)~~ NSA's Director and Deputy Director exercised senior operational control and authority over the Program. According to NSA's Deputy Director, General Hayden handled "downtown" and the Deputy Director managed everything within NSA. The SIGINT Director at the start of the Program stated that once she was confident that the Program had appropriate checks and balances, she left direct management to the Director, Deputy Director, and the OGC. She noted that General Hayden took personal responsibility for the Program and managed it carefully. By 2004, specific roles related to collection, analysis, and reporting had been delegated to the SIGINT Director, who delegated management responsibilities to the Program Manager and mission execution responsibilities to the Chief of the CT Product Line and subordinate leaders.



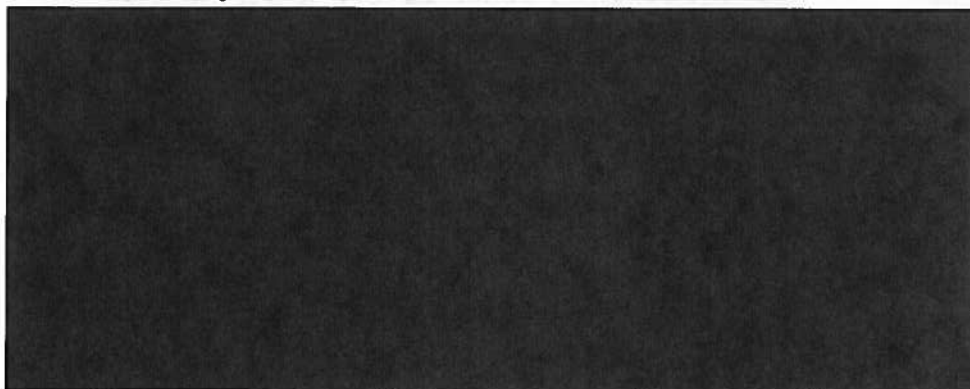
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(U) Coordination with FBI

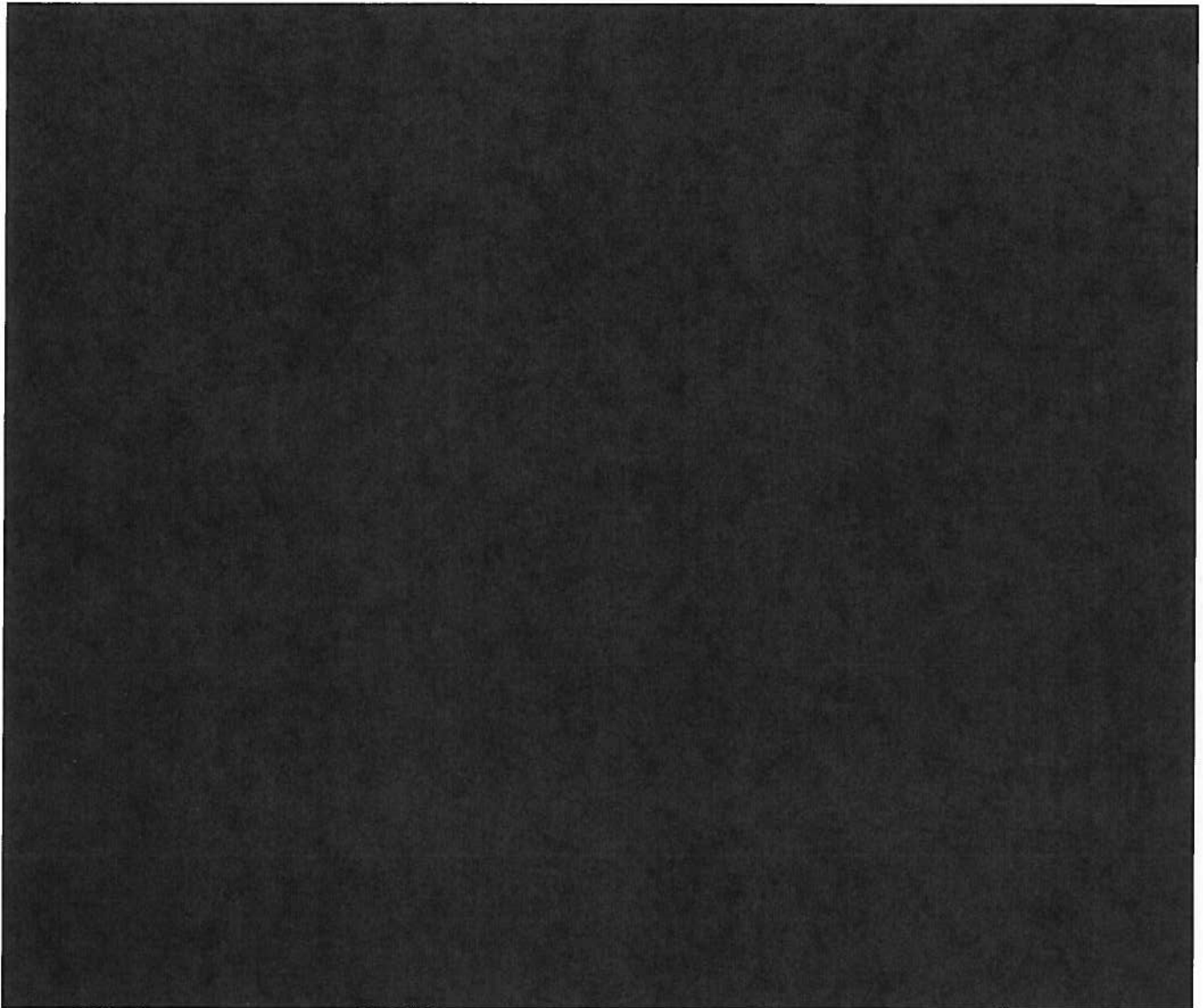
~~(TS//STLW//SI//OC/NF)~~ On 24 January 2003, NSA, SID, and the FBI agreed to detail FBI personnel working under NSA SIGINT authorities to SID's [REDACTED]

Under the agreement, detailees assisted with terrorism-related SIGINT metadata analysis, identified and disseminated terrorism-related SIGINT information meeting FBI foreign intelligence information needs, and facilitated NSA analyst access to FBI terrorism-related information.



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~~(TS//SI//NF)~~ **Minimization Procedures and Additional Controls on PSP Operations¹²**

~~(TS//STLW//SI//OC/NF)~~ Management emphasized that the minimization rules required under non-PSP authorities also applied to PSP. The Authorization specifically directed NSA

[Redacted]

¹²(U) Internal control, or management control, comprises the plans, methods, and procedures used to meet missions, goals, and objectives. It provides reasonable assurance that an entity is effective and efficient in its operations, reliable in its reporting, and compliant with applicable laws and regulations.

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[REDACTED] NSA complied by applying USSID SP0018 minimization procedures. For example, and as described in the following sections:

- The collection of U.S. person information was minimized by [REDACTED]
- When analysts encountered U.S. person information, they handled it in accordance with minimization guidance, which included reporting violations or incidents.
- Dissemination of U.S. person information was minimized by requiring pre-release verification that the information was related to counterterrorism and necessary to understand the foreign intelligence or assess its importance.

(C//NF) In addition, as PSP operations stabilized and the Authorization continued to be renewed, NSA management designed processes and procedures to implement the Program effectively while ensuring compliance with the Authorization and protecting U.S. person information. By April 2004, formal procedures were in place, many of which were more stringent than those used for non-PSP SIGINT operations. One analyst commented that the PSP "had more documentation than anything else [she] had ever been involved with." Examples of controls, some of which will be explained in more detail in the following sections of this report, include:

- (TS//STLW//SI//OC/NF) Approvals—Shift Coordinators approved foreign and domestic target selectors for metadata analysis. The Chief or Deputy of CT Product Line Chief or the Program Manager approved domestic selectors for content collection under the PSP.
- (TS//STLW//SI//OC/NF) Documentation—RFIs, leads, tasked domestic selectors, and tipplers were tracked in the [REDACTED]. Justifications for contact chaining were recorded, and justification packages and approvals for tasking domestic selectors for content collection were formally documented.

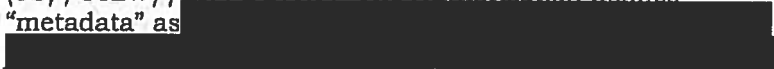
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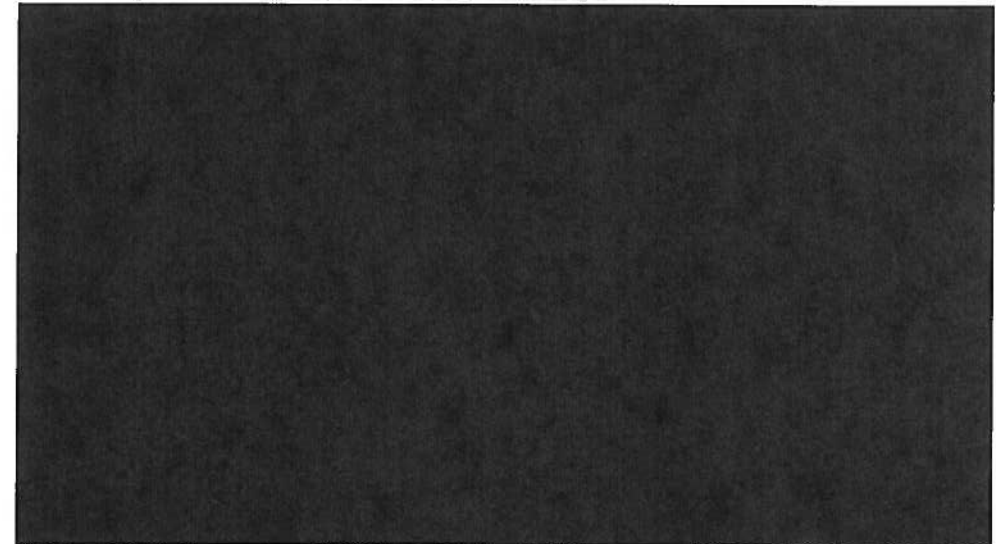
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- ~~(TS//SI//NF)~~ Monitoring—Statistics on content tasking and reports were maintained and reviewed by SID, Oversight and Compliance by 2003. A CT Product Line employee stated: "... [N]owhere else did NSA have to report on selectors and how many selectors were rolled off [detasked] and why."
- (U//~~FOUO~~) OGC involvement—Personnel working under PSP authority noted that they had a continuous dialogue with the OGC on what was permissible under the Authorization. The Associate General Counsel for Operations confirmed that the OGC "was involved with the operations people day in and day out."
- (U//~~FOUO~~) Due Diligence Meetings—The PSP Program Manager chaired due-diligence meetings attended by operational, OIG, and OGC personnel. They discussed OIG and OGC reviews and Program challenges, processes, procedures, and documentation.

~~(TS//SI//NF)~~ **PSP Operations: Metadata**

(TS//STLW//SI//OC/NF) The Authorization defines "metadata" as

 For example, e-mail message metadata includes the sender and recipient e-mail addresses. It does not include the subject line or the text of the e-mail, which are considered content. Telephony metadata includes such information as the calling and called telephone numbers, but not spoken words.



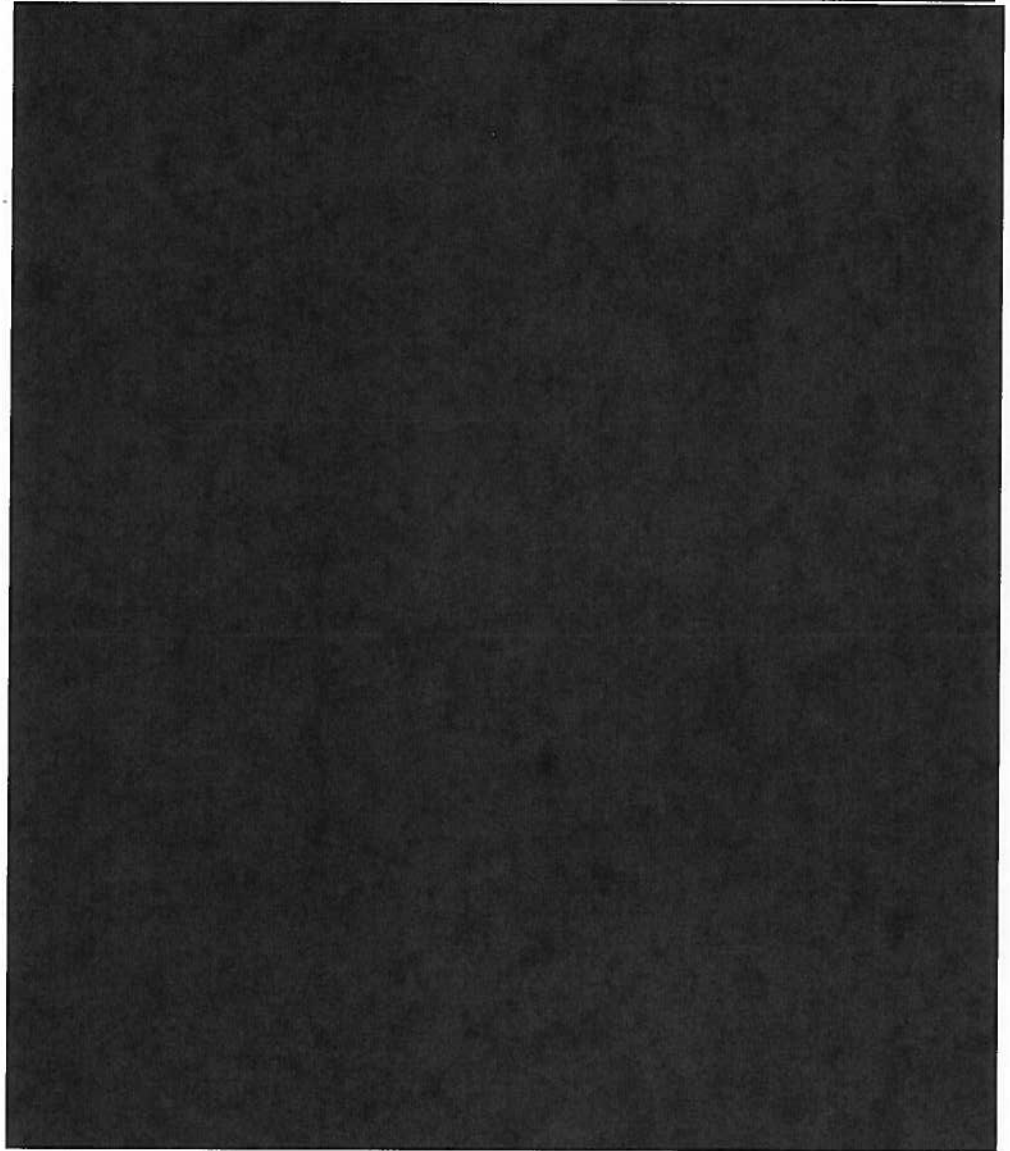
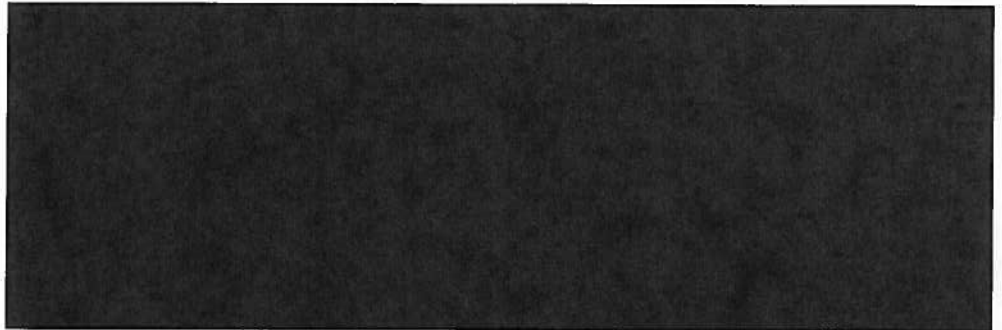
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~~(TS//SI//NF)~~ *Process to Conduct Metadata Analysis*



~~(TS//SI//NF)~~ Standards for Conducting Metadata Analysis

~~(TS//SI//NF)~~ During an OIG review in 2006, the Associate General Counsel for Operations described OGC's standards for complying with the terms of the Authorization when conducting metadata analysis and contact chaining.

~~(TS//SI//NF)~~ To conduct contact chaining under the PSP, the Authorization required that NSA meet one of the following conditions: 1) at least one party to the communication had to be outside the United States, 2) no party to the communication could be known to be a U.S. citizen, or 3) based on the factual and practical considerations of everyday life on which reasonable and prudent persons act, there were specific and articulable facts giving reason to believe that the communication relates to international terrorism or activities in preparation therefor. The Associate General Counsel for Operations said that OGC's guidance was more stringent than the Authorization in that the OGC always required that the third condition be met before contact chaining began. Analysts were required to establish a link with designated groups related to international terrorism, al-Qa'ida, or al-Qa'ida affiliates.¹⁴

~~(S//NF)~~ The Associate General Counsel for Operations said that establishing a link to international terrorist groups or al-Qa'ida and its affiliates met the Authorization's requirement that all activities conducted under the PSP be for the purpose of detecting and preventing terrorist acts within the United States. He explained that because the President had determined that [REDACTED] international terrorist groups [REDACTED] al-Qa'ida presented a threat within the United States, regardless of where members were located, linking a target selector to such groups established that the collection was for

¹³(U) Smith v. Maryland, 442 U.S. 735, 742 (1979).

¹⁴(TS//SI//NF) [REDACTED]

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the purpose of detection and prevention of terrorist acts within the United States.

(TS//SI//NF) In a 2005 Program memorandum, NSA OGC defined the NSA standard for establishing a link to al-Qa'ida under the PSP. NSA could target selectors when "based on the factual and practical considerations of everyday life on which reasonable and prudent persons act, there are reasonable grounds to believe a party to such communication is an agent of al-Qa'ida, or a group affiliated with al-Qa'ida."

(TS//STLW//SI//OC/NF) Facts giving rise to "reasonable grounds for belief" means reliable facts in NSA's possession, either derived from its signals intelligence activity, or facts provided to NSA by another government department or agency, or facts reliably in the public record (e.g., a newspaper article). Whatever the source of information, the key is that NSA is basing its determination on articulable facts, not on bare assertions made by someone else. We need evidence, rather than conclusions. Thus a mere statement that person X is a member of al Qaeda, without more information, will not suffice as a justification for chaining or for content tasking. Instead we need to know what facts have led NSA, or another agency, or the press, etc., to that conclusion. Focus on the facts and determine whether they lead to a conclusion, rather than accepting someone else's conclusion. If you don't have enough facts to make a determination, ask for them.

(TS//STLW//SI//OC/NF) In addition, the standard does not require certain knowledge, or even necessarily a better than 50/50 chance that the user of a phone or e-mail is a member of al Qaeda or an affiliated organization. It requires only that a reasonable and prudent person exercising good judgment would conclude that there are grounds for believing the thing to be proved. It is not mere hunch or mere suspicion, nor is it proof beyond a reasonable doubt or even a preponderance of the evidence; rather, the standard requires some degree of concrete and articulable evidence or information on which to base a conclusion.

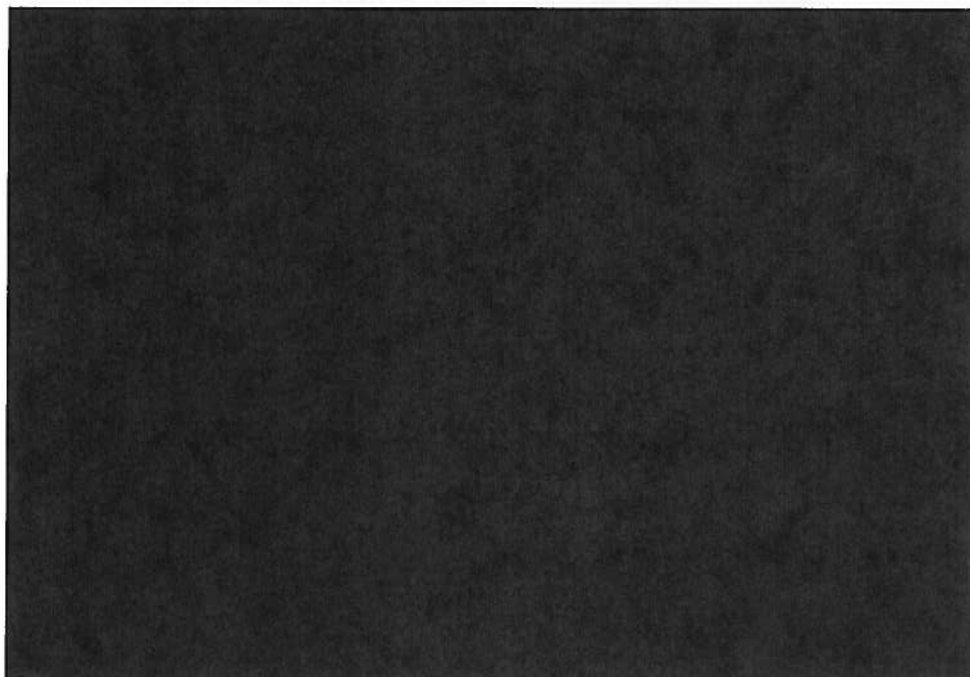
(U) Approvals for Metadata Analysis



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(TS//SI//NF) If the standard for establishing a link to al-Qa'ida could not be met based solely on the information provided in the RFI or lead, analysts could search NSA and Intelligence Community databases and chain under non-PSP authorities to find additional facts to substantiate the link.

(TS//SI//NF) Shift coordinators were not required to approve all alert-list selectors that might have generated [REDACTED] chaining. One individual, the equivalent of a shift coordinator, managed and monitored the alert process.

(TS//SI//NF) When NSA personnel identified erroneous metadata collection, usually caused by technical collection system problems or inappropriate application of the Authorization, minimization procedures required them to report the violation or incident through appropriate channels and to delete the collection from all NSA databases. Early in the Program, NSA reported three violations in which the Authorization was not properly applied and took measures to correct them.

- (TS//STLW//SI//OC/NF) In [REDACTED] NSA [REDACTED] chained on numbers associated with [REDACTED]

In this case, the target was foreign, but there was no link to terrorism.

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- ~~(TS//STLW//SI//OC/NF)~~ In [REDACTED] NSA chained on a domestic telephone number provided by the FBI that was related to a [REDACTED] investigation. In this case, the target posed a terrorist threat inside the United States, but there was no known link to international terrorism.
- ~~(TS//STLW//SI//OC/NF)~~ In [REDACTED] NSA chained on metadata based on two telephone numbers provided by FBI related [REDACTED]. While the selectors were associated with international terrorism, [REDACTED] did not pose a threat of terrorist attacks inside the United States.

~~(TS//SI//NF)~~ Bulk Metadata Needed for Effective Contact Chaining

~~(TS//STLW//SI//OC/NF)~~ Effective contact chaining requires large amounts of metadata, sometimes called bulk metadata, because more data yields more complete chains. [REDACTED]

~~(TS//STLW//SI//OC/NF)~~ Under PSP authority, NSA obtained a daily average of approximately [REDACTED] telephony metadata records and an estimated [REDACTED] Internet metadata records. Metadata obtained under PSP authorities was stored in a protected database, to which only cleared and trained personnel were given access. NSA analysts were able to access and chain through metadata records, but they could view only records associated with an approved foreign intelligence target. This was a small fraction of the metadata available. For example, in August 2006, NSA estimated that only 0.000025 percent or one in every four million archived bulk telephony records was expected to be viewed by trained SIGINT analysts.¹⁵

¹⁵~~(TS//SI//NF)~~ This estimate was presented in the August 2006 application for the Business Records Order, the FISC Order that permitted NSA's collection of call detail records. Although this estimate applies to collection and analysis of telephony metadata conducted under the Business Records Order, the same processes and

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~~TOP SECRET//STLW//COMINT//ORCON/NOFORN~~~~(TS//SI//NF)~~ **PSP Operations: Content**~~(TS//STLW//SI//OC/NF)~~ [REDACTED]

[REDACTED] PSP content operations involved three separate activities: tasking selectors for content collection, collecting the content of communications associated with tasked selectors, and analyzing the content collected. To comply with the Authorization, NSA management combined standard minimization procedures and specially designed procedures to task domestic selectors, collect the resulting communications, and analyze and report the foreign intelligence they contained. Over the life of the Program, NSA tasked approximately [REDACTED] foreign and domestic selectors for content collection.

~~(TS//SI//NF)~~ **Tasking Selectors for Content Collection**

~~(TS//STLW//SI//OC/NF)~~ "Tasking" is the direct levying of SIGINT collection requirements on designated collectors. Analysts must task selectors to obtain a target's communications.

~~(TS//STLW//SI//OC/NF)~~ Under the PSP, [REDACTED]

Before NSA personnel tasked target selectors for PSP content collection, the Authorization required that target selectors comply with two criteria. First, they had to determine that [REDACTED]

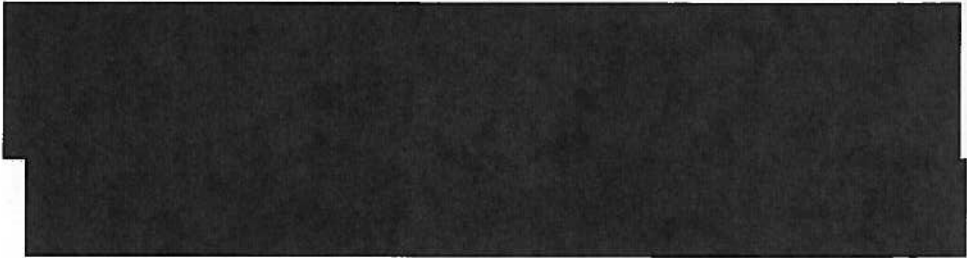
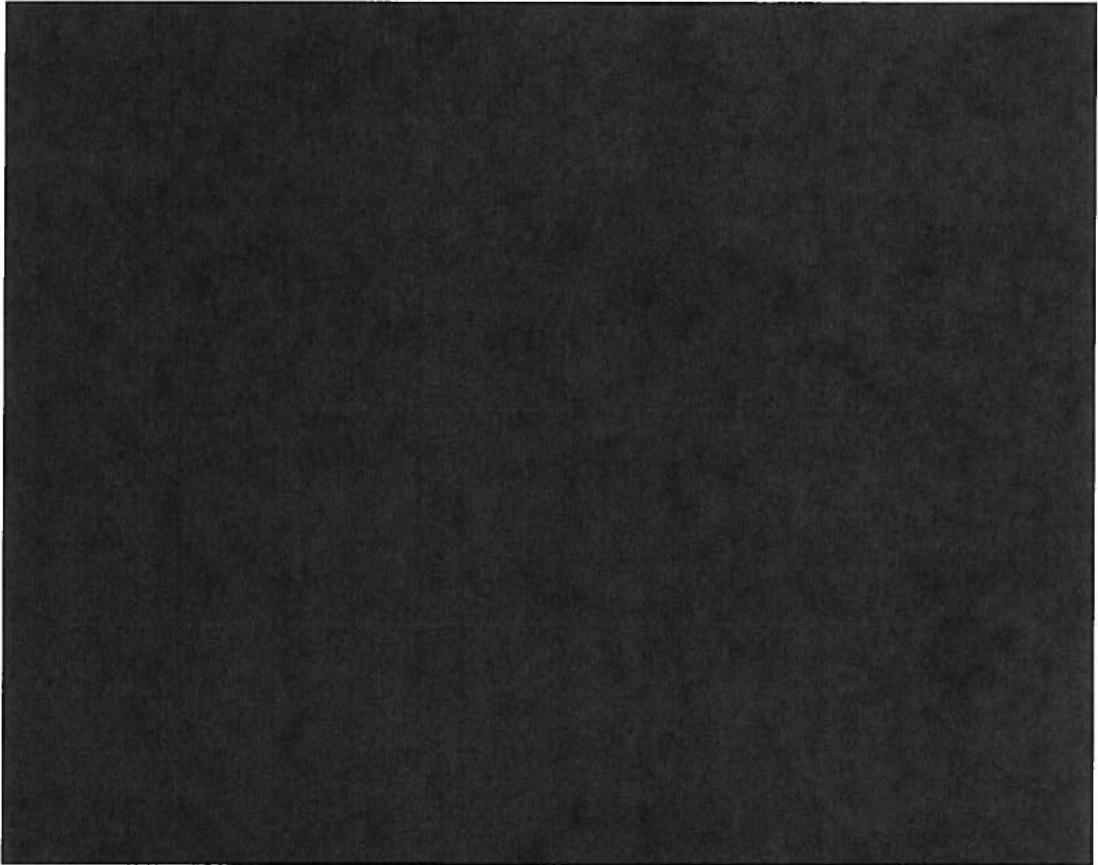
[REDACTED] as described in guidance issued by OGC in 2005. Second, the purpose of the collection had to be the prevention and detection of terrorist attacks in the United States. The OGC provided the same guidance for tasking selectors for content collection as it had for contact chaining. Specifically, because the President had determined that al-Qa'ida presented a threat within the United States, regardless of where its members were located, linking a target selector to designated international terrorist groups or al-Qa'ida and its affiliates, established that the collection was for the purpose of detection and prevention of terrorist acts within the United States.

techniques were used under the PSP, making this a reasonable comparison. This estimate was based on data available in August 2006 and cannot be replicated.

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~~(TS//SI//NF)~~ Approvals to Task Domestic Selectors for Content Collection

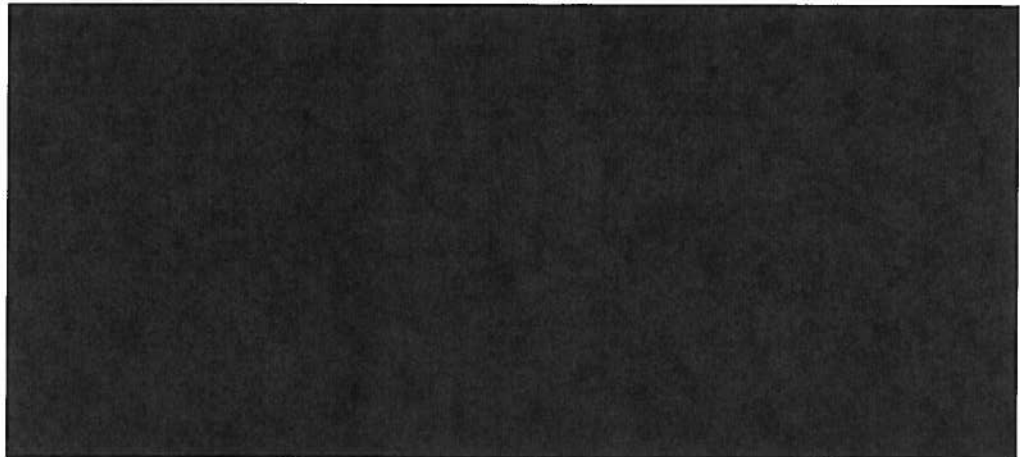
~~(TS//SI//NF)~~ NSA analysts determined whether foreign selectors met the Authorization criteria and tasked them without further approval. However, because NSA leadership considered selectors located in the United States to be extremely sensitive, the associated tasking process required extra documentation, reviews, and approvals than foreign selector tasking under the PSP.



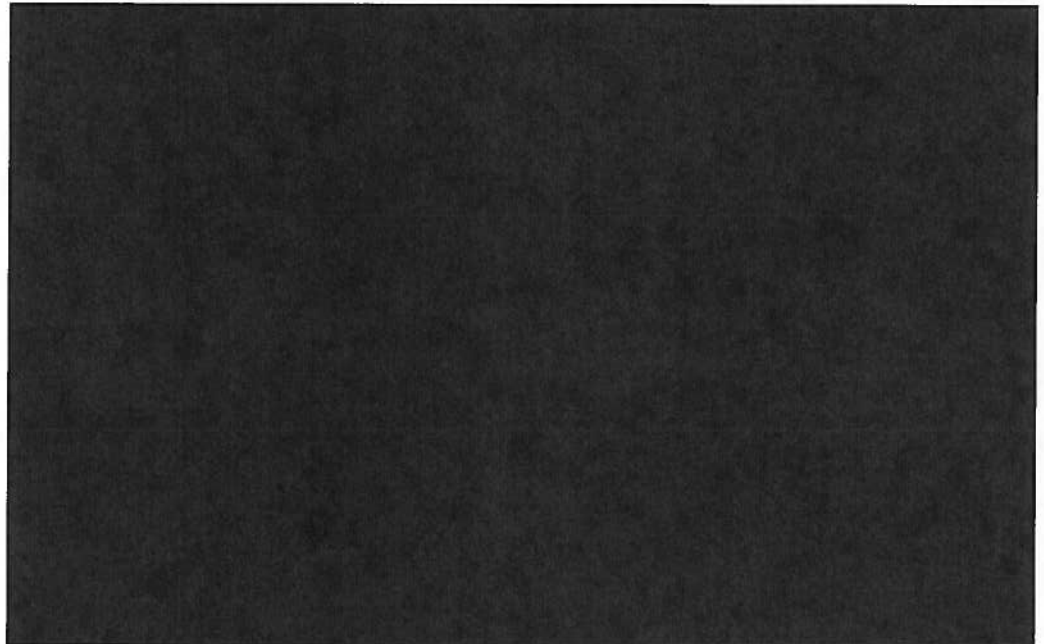
¹⁶(U) From 2005 to 2007, SID, Analysis and Production leadership titles changed. The Primary Production Center Manager became the primary approval authority for tasking packages.

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~~(TS//SI//NF)~~ Most Selectors Tasked for Content Collection Were Foreign.



~~(TS//STLW//SI//OC/NF)~~ In 2008, NSA reported to a member of Congress that [REDACTED] domestic telephone numbers and [REDACTED] domestic Internet addresses were tasked for PSP content collection from October 2001 to January 2007. Domestic selectors were located in the United States and associated with al-Qa'ida or international terrorism and were not necessarily used by U.S. citizens. In a 2008 Attorney General Certification, NSA reported that [REDACTED] foreign telephone numbers and in excess of [REDACTED] foreign Internet addresses had been targeted from October 2001 through December 2006, which spans all but one month of the Program. NSA could not precisely estimate the number of

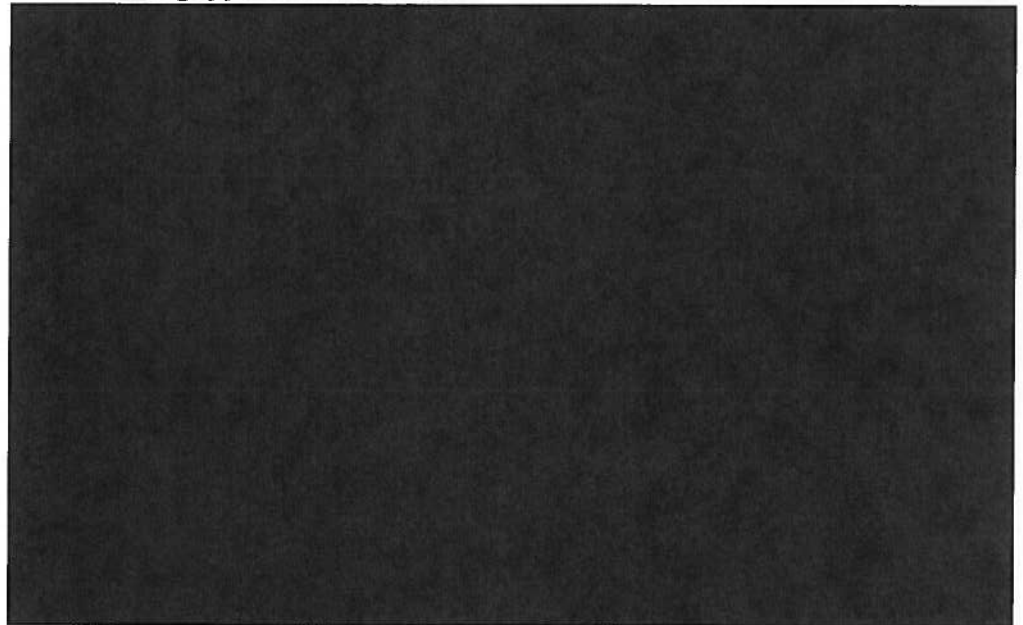
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foreign Internet addresses targeted because the tools used by analysts before September 2005 did not accurately account for the number of individual addresses targeted.

~~(TS//SI//NF)~~ In 2006, the OIG Found that Justifications for Tasking Domestic Selectors Met Authorization Criteria.

~~(TS//STLW//SI//OC/NF)~~ During a 2006 review, the OIG found that all items in a randomly selected sample of tasked domestic selectors met Authorization criteria. Based on a statistically valid sampling methodology, the OIG was able to conclude with 95 percent confidence that 95 percent or more of domestic selectors tasked for PSP content collection could be linked to al-Qa'ida, its associates, or international terrorist threats inside the United States. Justification packages for all sample items tested were supported by one or more of the following types of information:



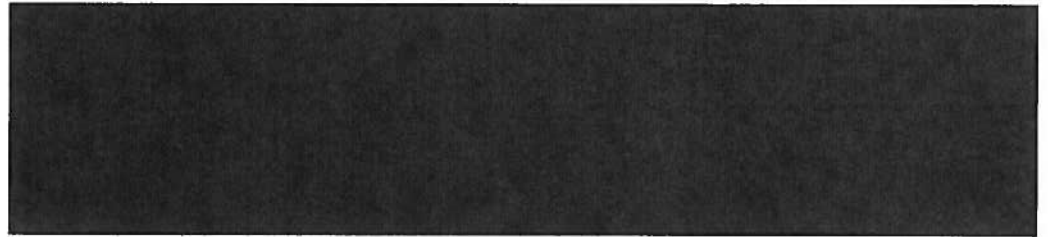
- Information associated with or obtained through FBI investigations.

(U) Process to Task Selectors



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~~(TS//SI//NF)~~ In 2005, the OIG found that the largely manual process to task and detask selectors for content collection was unreliable. Specifically, the OIG found [redacted] errors when comparing records of domestic telephone numbers and Internet identifiers approved for PSP content collection as of November 2004 with those actually on collection. The errors consisted of selectors that had not been removed from collection after being detasked, had not been put on collection after having been approved, had been put on collection because of a typographical error, or had not been accurately recorded in the [redacted]. In response to the OIG finding, management took immediate steps to correct the errors and set up a process to reconcile approved tasked selectors with selectors actually on collection.

~~(TS//SI//NF)~~ *Collecting the Content of Communications*

(U//~~FOUO~~) Collection refers to the process of obtaining communications after selectors associated with intelligence targets are tasked for collection at designated sites. Data collected under the PSP was stored in protected partitions in NSA databases. Access to the partitions was restricted to PSP-cleared personnel.

~~(TS//SI//NF)~~ The Authorization required that a collected communication originate or terminate outside the United States. NSA did not intentionally collect domestic communications under the PSP. [redacted]

[redacted] and the CT Product Line to ensure that collected data was as intended and authorized. According to PSP program officials, NSA's [redacted]

[redacted] Its purpose was to collect international communications. However, management stated that:

There are no readily available technical solutions within the [redacted] to guarantee that no [domestic] calls will be collected. Issues of this kind inevitably arise from time to time in other SIGINT operations, as foreseen by Executive Order 12333, and are thus not peculiar to [the PSP].

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~~(S//NF)~~ The Program Management Office identified four ways that NSA might have unintentionally collected non-target data:

- A target could have been correctly tasked using valid selectors, but, in addition to collecting the desired target communications, non-target communications were inadvertently collected.
- A valid target selector could have generated target-specific collection that ultimately proved the target not to be related to al-Qa'ida.
- A technical, human, or procedural error in the target identification or tasking process could have resulted in unintentional collection of communications not related to al-Qa'ida.
- Technical collection system problems could have resulted in unintentional collection of non-al-Qa'ida related targets, even when all steps in the target identification and tasking process had been properly executed.

~~(S//NF)~~ Over the life of the Program, NSA reported [REDACTED] incidents of unintentional collection of domestic communications and [REDACTED] incidents in which the wrong selector had been tasked. (See Appendix F for details.) In those cases, personnel followed USSID SP0018 procedures and were given detailed instructions to report the violations or incidents, adjust tasking, and delete collection records from NSA and other databases.

~~(TS//SI//NF)~~ Analyzing the Content of Collected Communications

~~(TS//SI//NF)~~ Analysis of content collected under the PSP involved the same practices and techniques used in non-PSP operations. One NSA manager described the PSP as "just one more tool in the analysts' tool kit." [REDACTED]

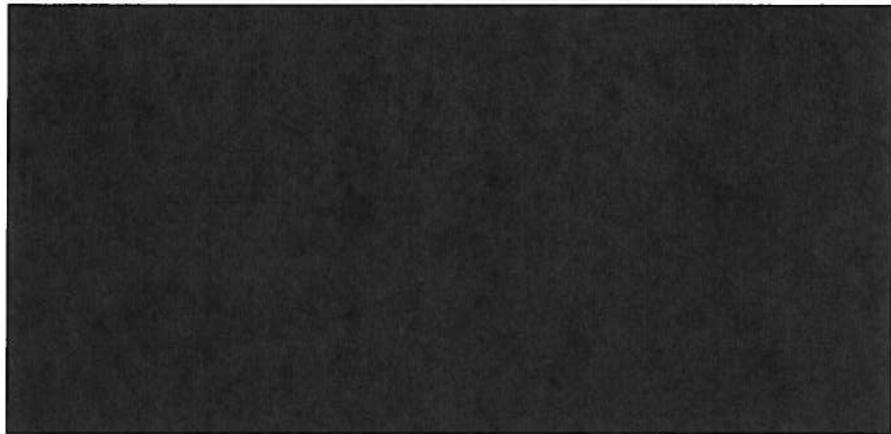
[REDACTED] Collected communications were then transcribed, if necessary, and processed to make them useful for intelligence analysis and reporting. Analysis included not only listening to or reading the contents of a communication, but drawing on target knowledge, coordinating and collaborating with other analysts, and integrating collateral information, metadata, and information from databases and published intelligence

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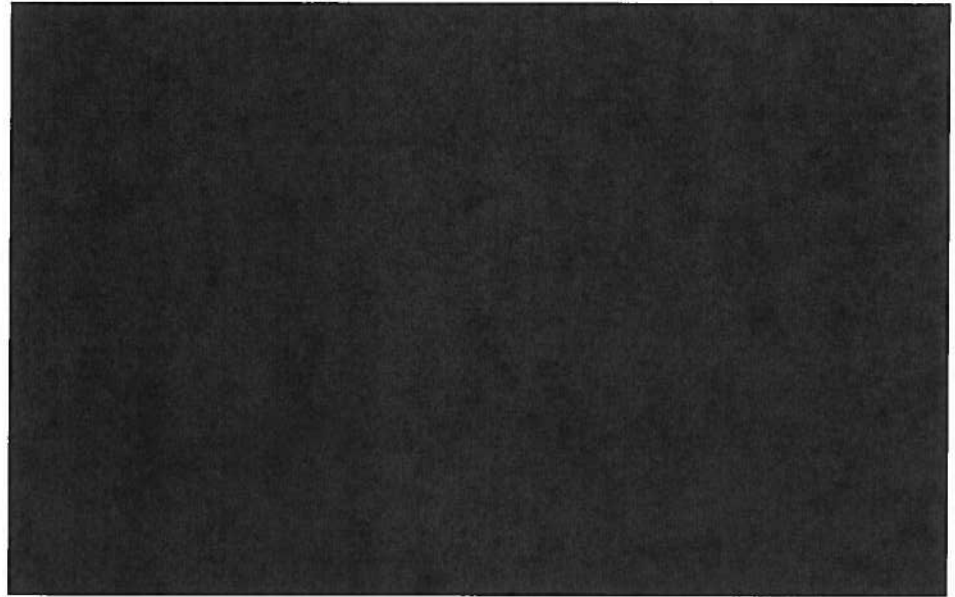
reports to determine whether the communications included foreign intelligence that was timely, unique, actionable, and reportable.



¹⁷(U//~~FOUO~~) A serialized report is a formatted intelligence product produced pursuant to USSID CR1400 that has a reference serial number, contains foreign intelligence information derived from SIGINT, and goes to approved users of intelligence.

¹⁸(~~TS//STLW//SI//OC/NF~~) NSA issued [REDACTED] additional reports between 17 January 2007 and December 2008 that were based on analysis of data previously collected under PSP authority.

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~~(TS//SI//NF)~~ Metadata Analysis Reports (Tippers)

~~(TS//STLW//SI//OC/NF)~~ Reports based on metadata analysis were referred to as "tippers." [REDACTED]



~~(TS//STLW//SI//OC/NF)~~ NSA retained documentation of the analysis, supporting customer request or lead information, and a description of the link to terrorism for tippers based on PSP collection. Documentation of analysis was not retained unless a tipper was written.

Counterterrorism personnel updated information in a computer tracking system to reflect the disposition of all metadata analysis requests. From October 2001 through January 2007, NSA issued [REDACTED] tippers to FBI and CIA:

- [REDACTED] tippers were based on Internet metadata analysis.
- [REDACTED] tippers were based on telephony metadata analysis when telephone numbers had only direct contact (one degree of separation) with a known terrorist as defined by the Authorization.

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- ~~(TS//SI//NF)~~ Content Reports

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~~(TS//SI//NF)~~ Before sending PSP reports to customers, NSA removed unnecessary U.S. person information, as required by minimization procedures in *USSID SP0018*. The CT Product Line reviewed PSP reports to ensure that they had been written in accordance with these procedures. SID's Oversight and Compliance office then reviewed PSP reports containing U.S. person information. Oversight and Compliance personnel reviewed U.S. person information in reports, determined if it was necessary to understand the foreign intelligence in the reports, and submitted recommendations for the inclusion of U.S. person information to SID, Chief of Information Sharing Services for final approval. For example, if an individual's name was not necessary to understand the foreign intelligence in the report, the name was deleted or changed to "a U.S. person."

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~~(TS//SI//NF)~~ Oversight and Compliance did not review tippers based on metadata analysis. When NSA began to issue tippers based on the content of communications, SID adapted its procedures for the dissemination of U.S. person information. Additional Oversight and Compliance personnel were cleared for the Program to assist with reviews. They gave PSP and other terrorism reporting priority for review over other Agency reporting.

(U) Use of SIGINT Product

~~(TS//SI//NF)~~ As NSA's primary customers for PSP information, [REDACTED]

All products included this statement:

This information is provided only for intelligence purposes in an effort to develop potential investigative leads. It cannot be used in court proceedings, subpoenas, or for other legal or judicial purposes.

(U//FOUO) Value of the PSP

~~(TS//SI//NF)~~ Referring to portions of the PSP in 2005, General Hayden said there were probably no communications more important to NSA efforts to defend the nation than those involving al-Qa'ida. NSA collected communications when one end was inside the United States and one end was associated with al-Qa'ida or international terrorism in order to detect and prevent attacks inside the United States. General Hayden stated that "the program in this regard has been successful." During the May 2006 Senate hearing on his nomination to be CIA Director, General Hayden said that, had the PSP been in place before the September 2001 attacks, hijackers Khalid Almihdhar and Nawaf Alhazmi almost certainly would have been identified and located.

~~(TS//SI//NF)~~ In May 2009, General Hayden told us that the value of the Program was in knowing that NSA SIGINT activities under the PSP covered an important "quadrant" (terrorist communications between foreign countries and the United States). This coverage provided confidence that there were "not additional terrorist cells in the United States." NSA's Deputy Director, who was the SID Deputy Director for Analysis and Production on 11 September 2001, echoed

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General Hayden's comment: "The value of the PSP was in the confidence it provided that someone was looking at the seam between the foreign and domestic intelligence domains."

~~(TS//SI//NF)~~ The former SID Deputy Director for Data Acquisition said that the possibility of a large terrorist presence in the United States [REDACTED]

[REDACTED] The PSP gave NSA a capability to exploit a key vulnerability in terrorists' communications: [REDACTED] With PSP authority, NSA could collect communications between [REDACTED] al-Qa'ida [REDACTED]

~~(TS//STLW//SI//OC/NF)~~ Current NSA Director General Alexander cited SIGINT reporting on [REDACTED] as the most important SIGINT success of the PSP. NSA analysis of PSP metadata and content collection placed [REDACTED]

[REDACTED] General Alexander said, "probably saved more lives" than any other PSP information produced by NSA because the information [REDACTED]

~~(TS//SI//NF)~~ From an operational standpoint, the PSP enabled NSA to:

- Support customers
 - Provide SIGINT that contributed to customers' investigative work
- [REDACTED]

(U//FOUO) Support to Customers

~~(TS//SI//NF)~~ From April 2002 to January 2007, NSA responded to [REDACTED] and more than [REDACTED] from FBI. These numbers do not account for requests submitted before NSA began to use an automated tracking system in April 2002.

~~(TS//SI//NF)~~ Based on information obtained under PSP authority, NSA sent [REDACTED]

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and FBI. In the early days of the Program, the FBI said that the large number of tipplers from NSA was causing them unnecessary work because agents treated each tipper as a lead requiring action. General Hayden said that NSA's intention was that SIGINT information be added to FBI's knowledge base, not that the FBI act on each piece of information. When NSA realized that it was sending too much data to the FBI, the Agency made appropriate adjustments.

(U//FOUO) PSP Reporting Contributed to Customers' Investigative Work.

~~(TS//STLW//SI//OC/NF)~~ [REDACTED]

[REDACTED] For example, an FBI briefing dated 4 May 2006 stated that "STELLARWIND continues to provide timely and carefully vetted intelligence to support FBI's investigations in connection with [REDACTED] operations]."

~~(TS//STLW//SI//OC/NF)~~ [REDACTED]

FBI did not routinely provide feedback on NSA reporting under the PSP, and NSA had no mechanism to track and assess the effectiveness of SIGINT reporting in general or PSP reporting in particular.¹⁹ Tracking PSP contributions was also difficult because customers did not know that [REDACTED]

[REDACTED] General Hayden noted that success stories decreased over time as intelligence became more integrated and it became more difficult to attribute success to any one activity.

~~(TS//STLW//SI//OC/NF)~~ [REDACTED]

The Program Management Office provided the following examples of PSP reporting that helped redirect FBI resources [REDACTED]

[REDACTED] viewed as vulnerable to terrorism targeting. The examples also include cases in which NSA provided reporting that contributed to FBI investigations, FBI confidential human sources, FISA warrants, arrests, and convictions.

¹⁹~~(C/NF)~~ In July 2007, SID initiated a formal effort to assess the effectiveness of its CT efforts. By the fall of 2007, that effort was struggling.

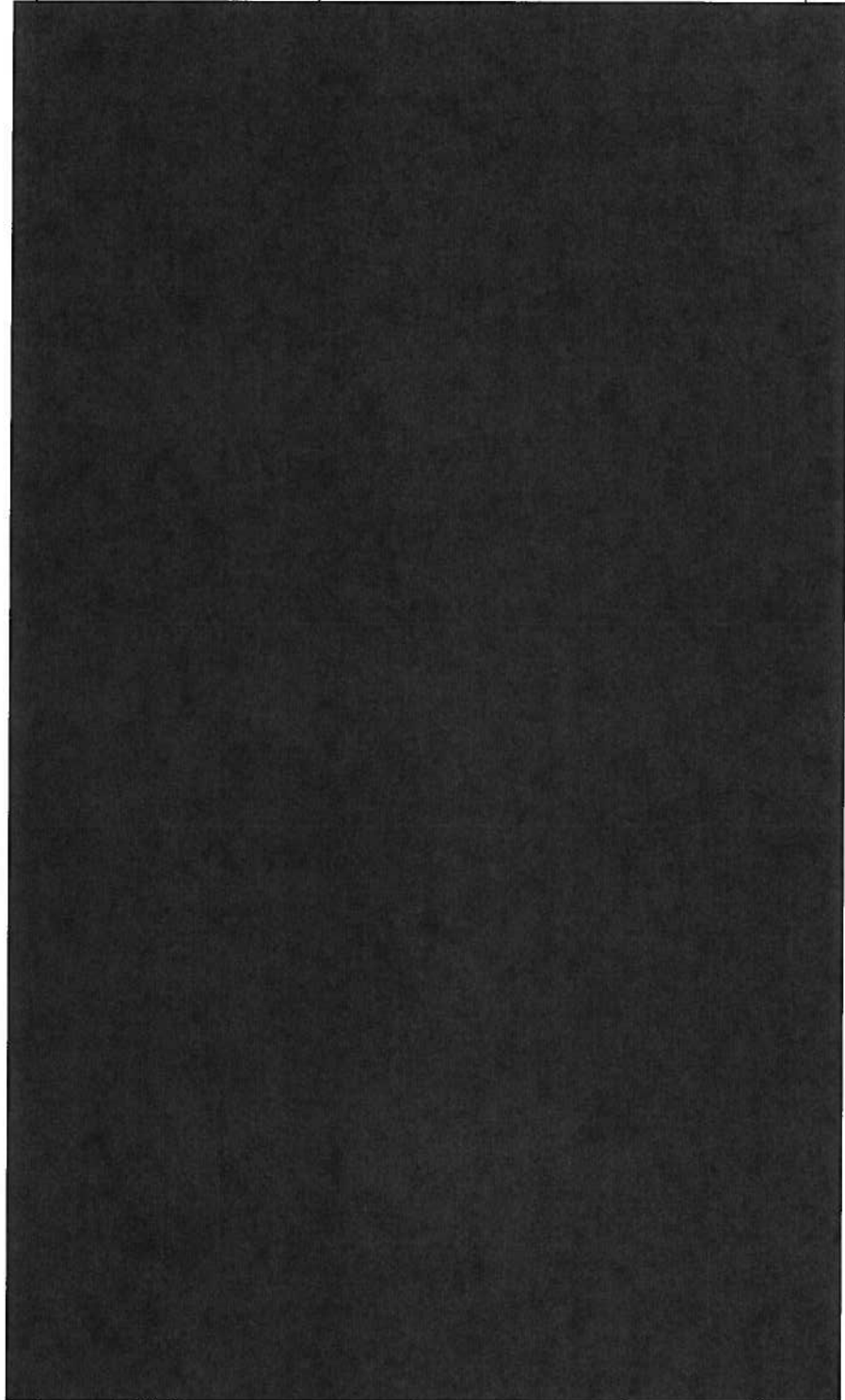
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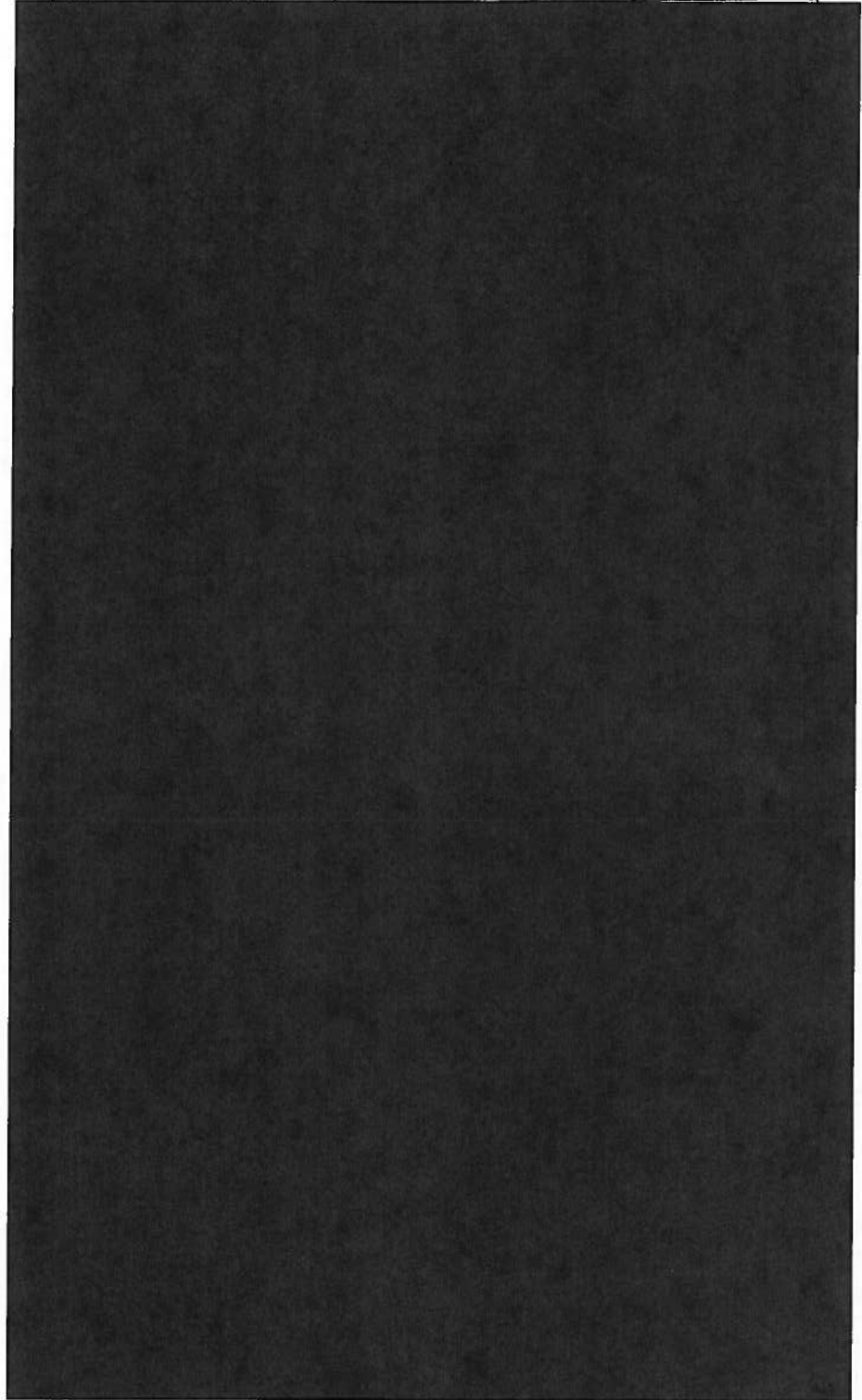
(U) Case Name

(U) PSP Contribution



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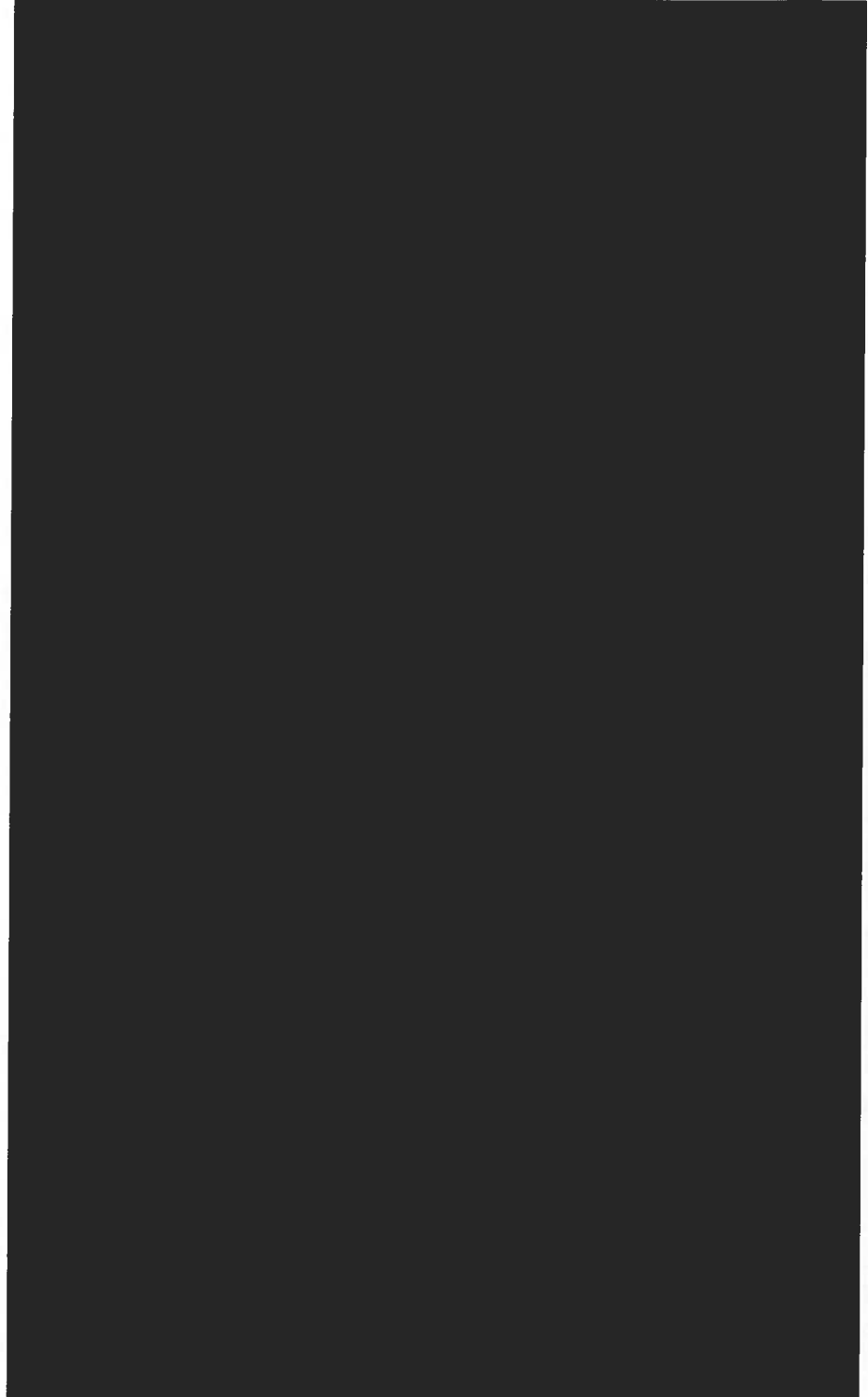
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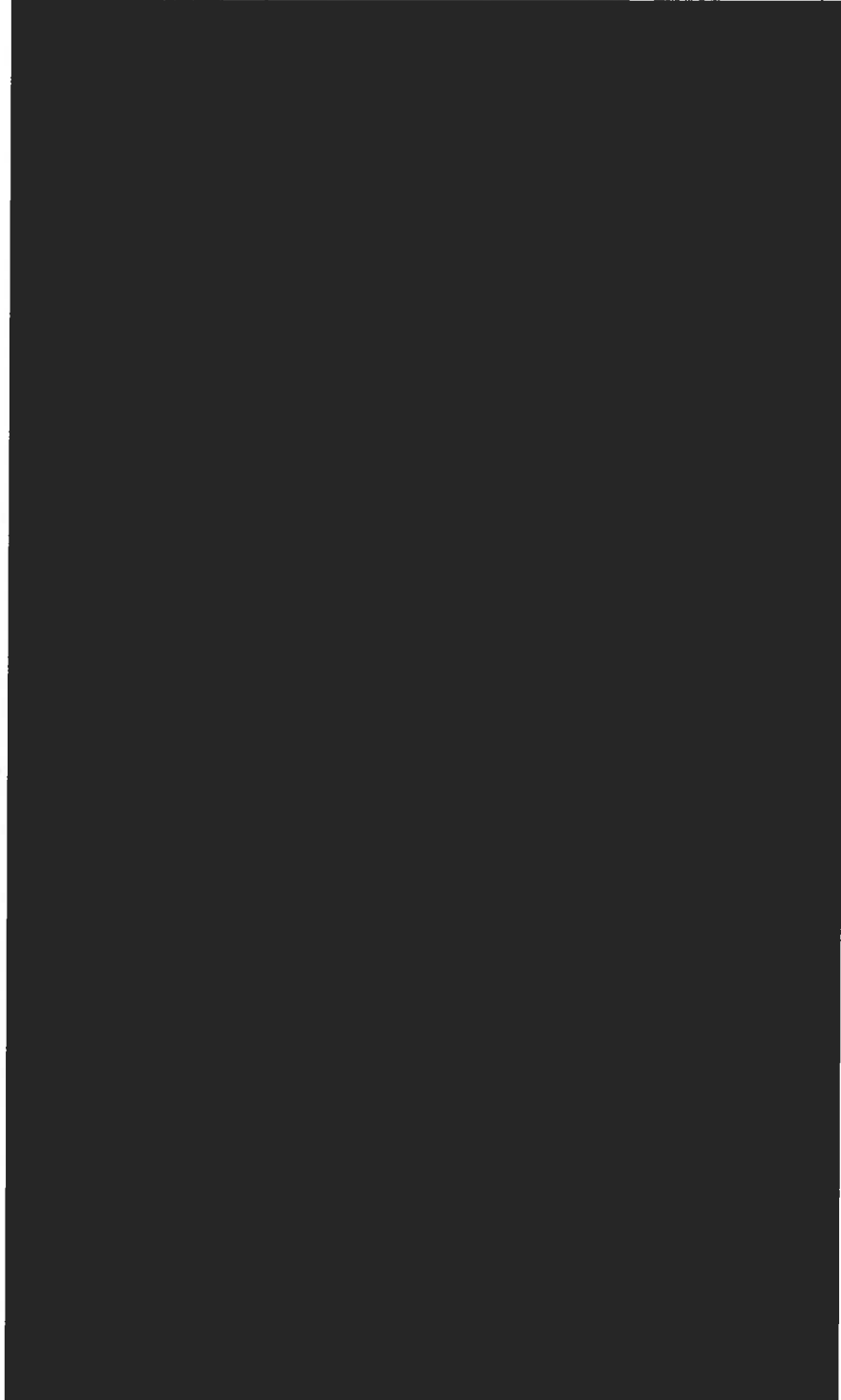
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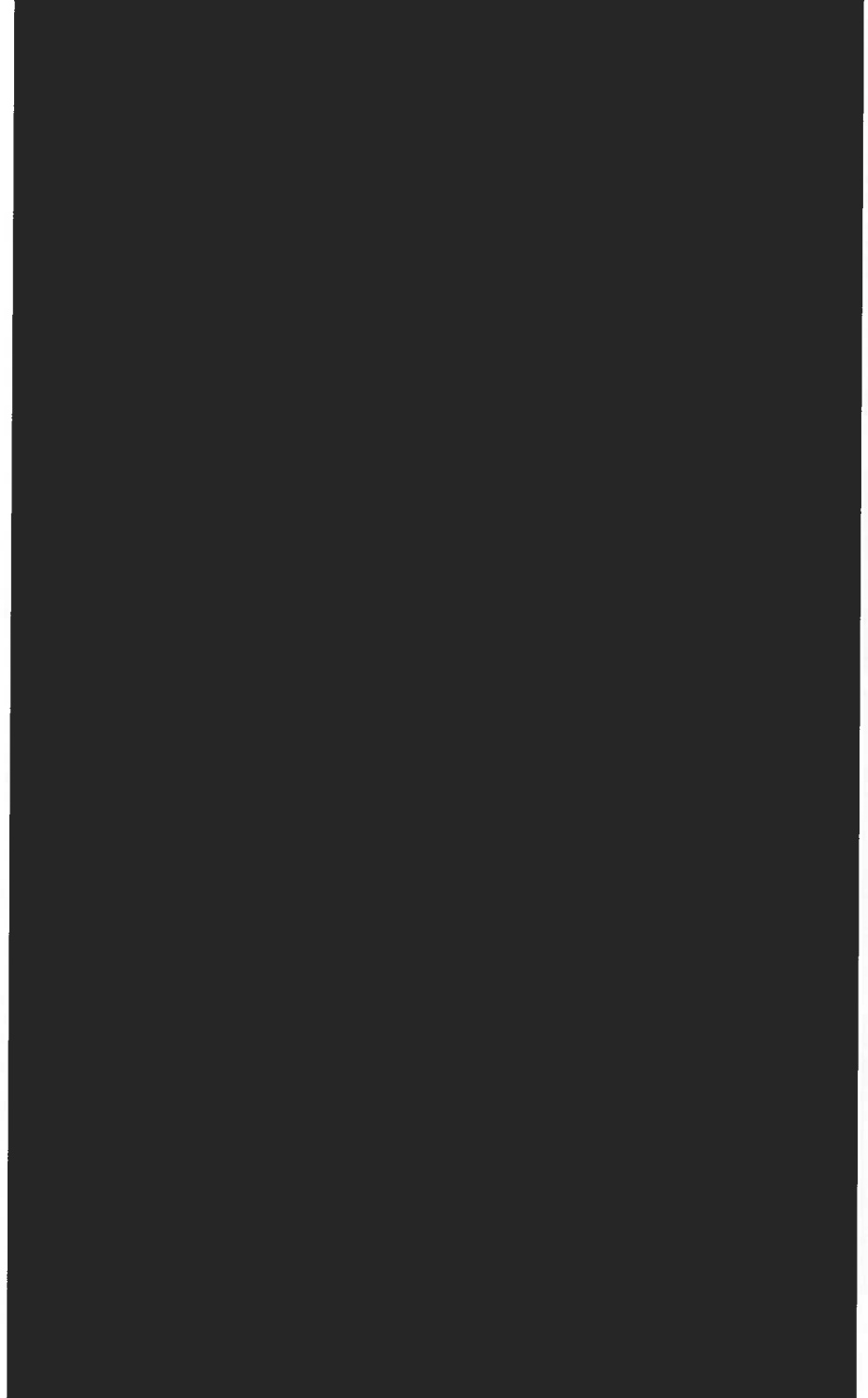
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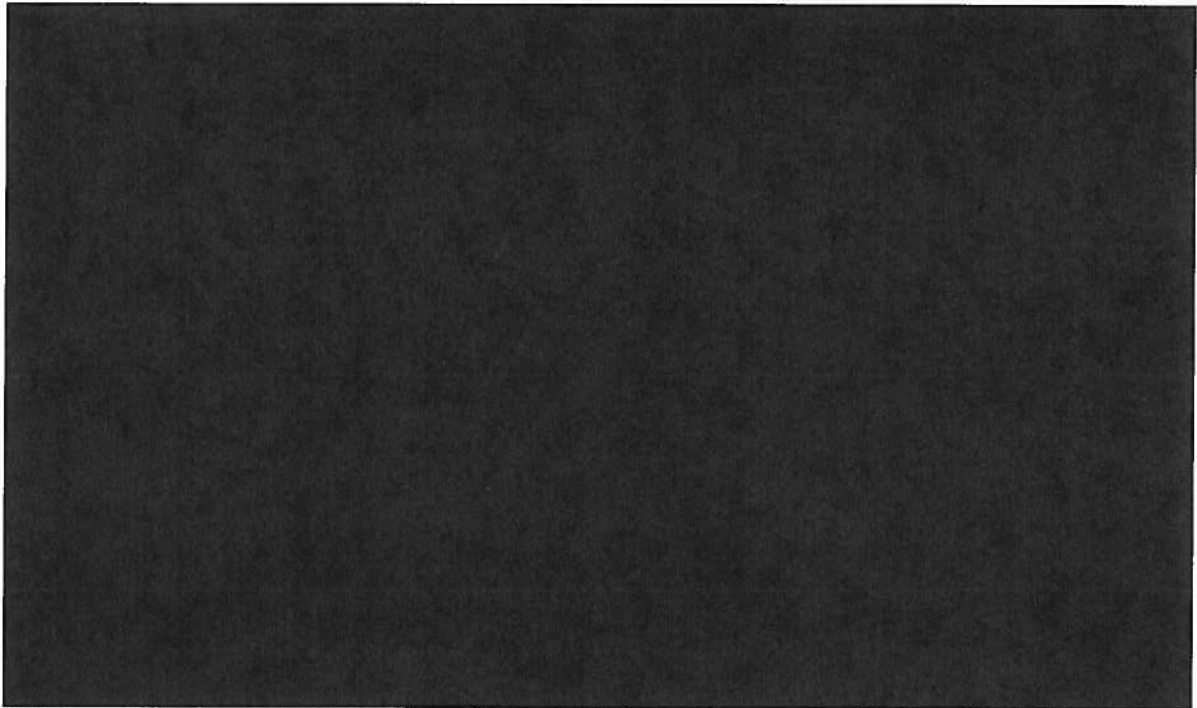
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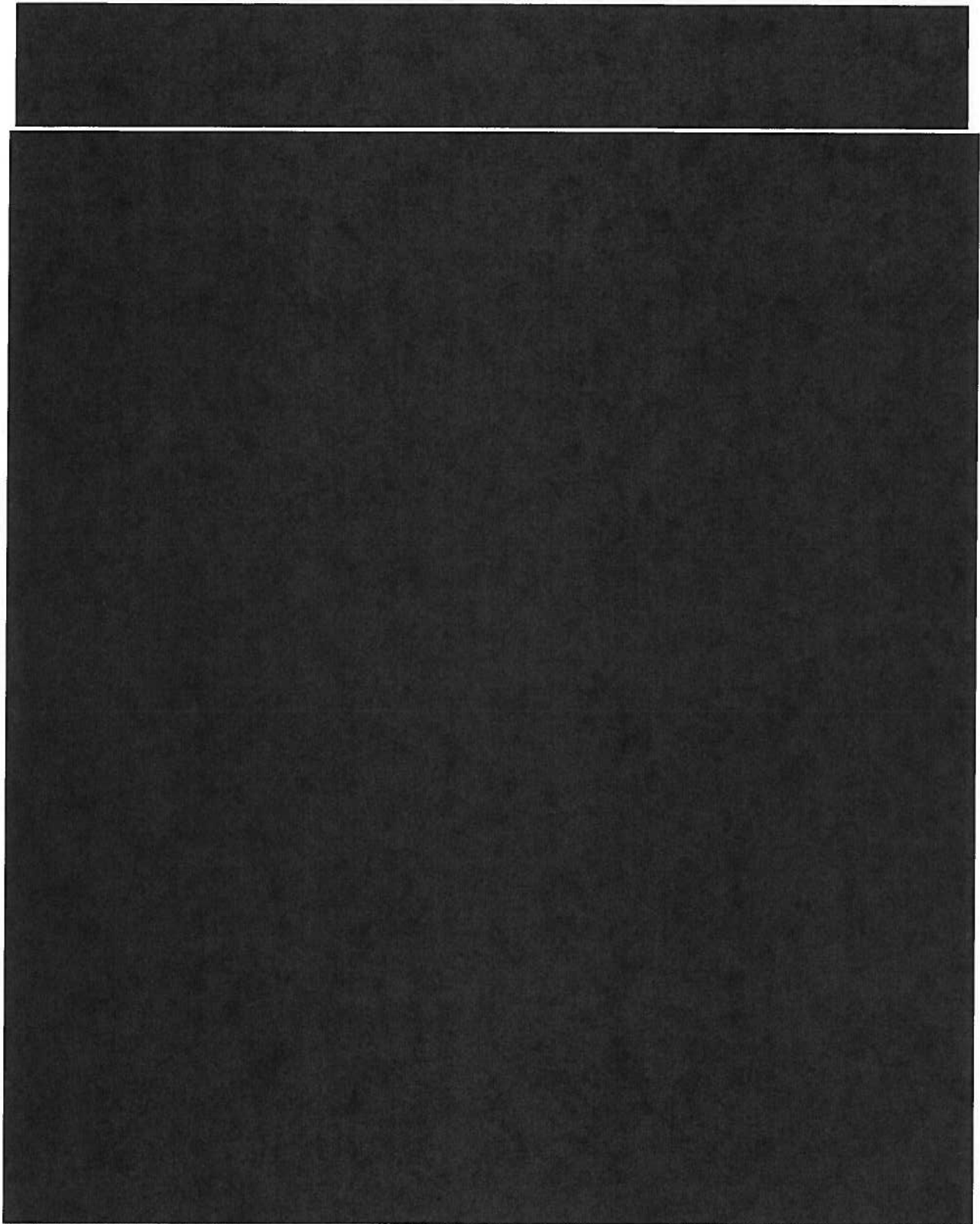
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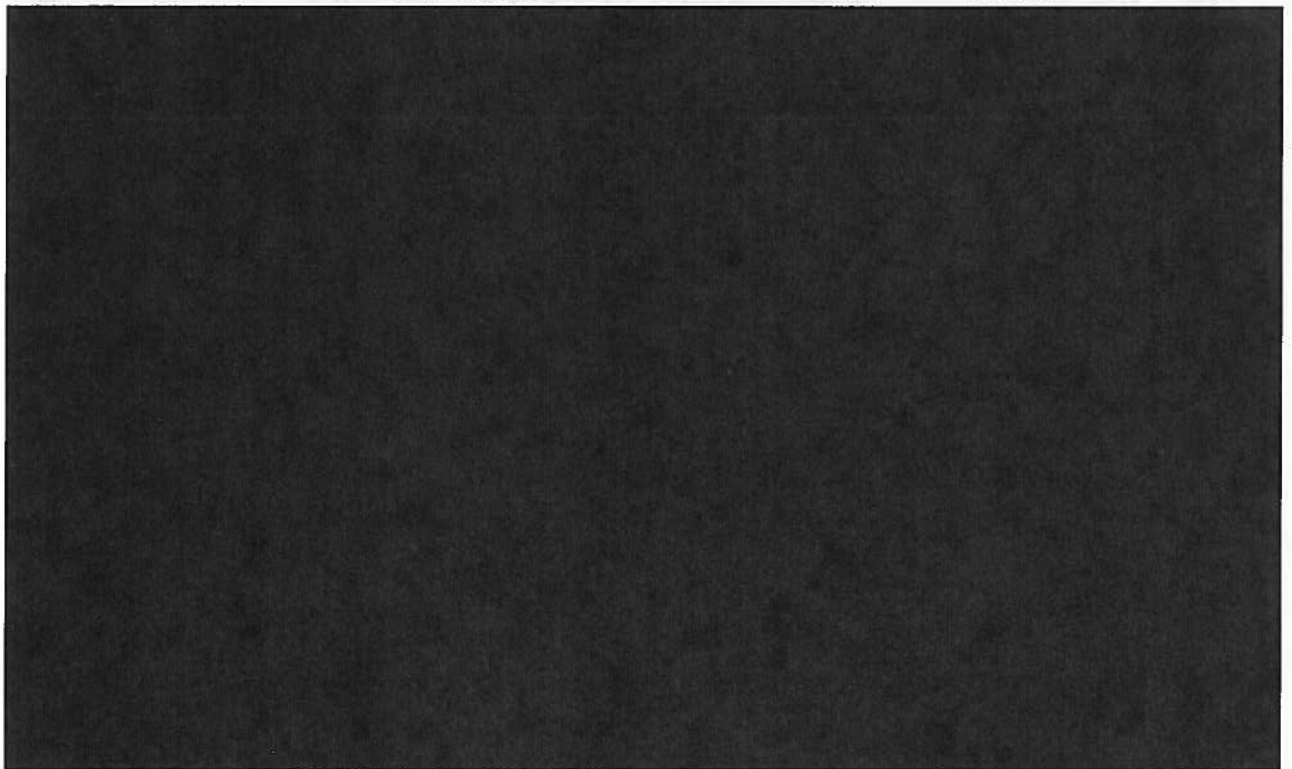
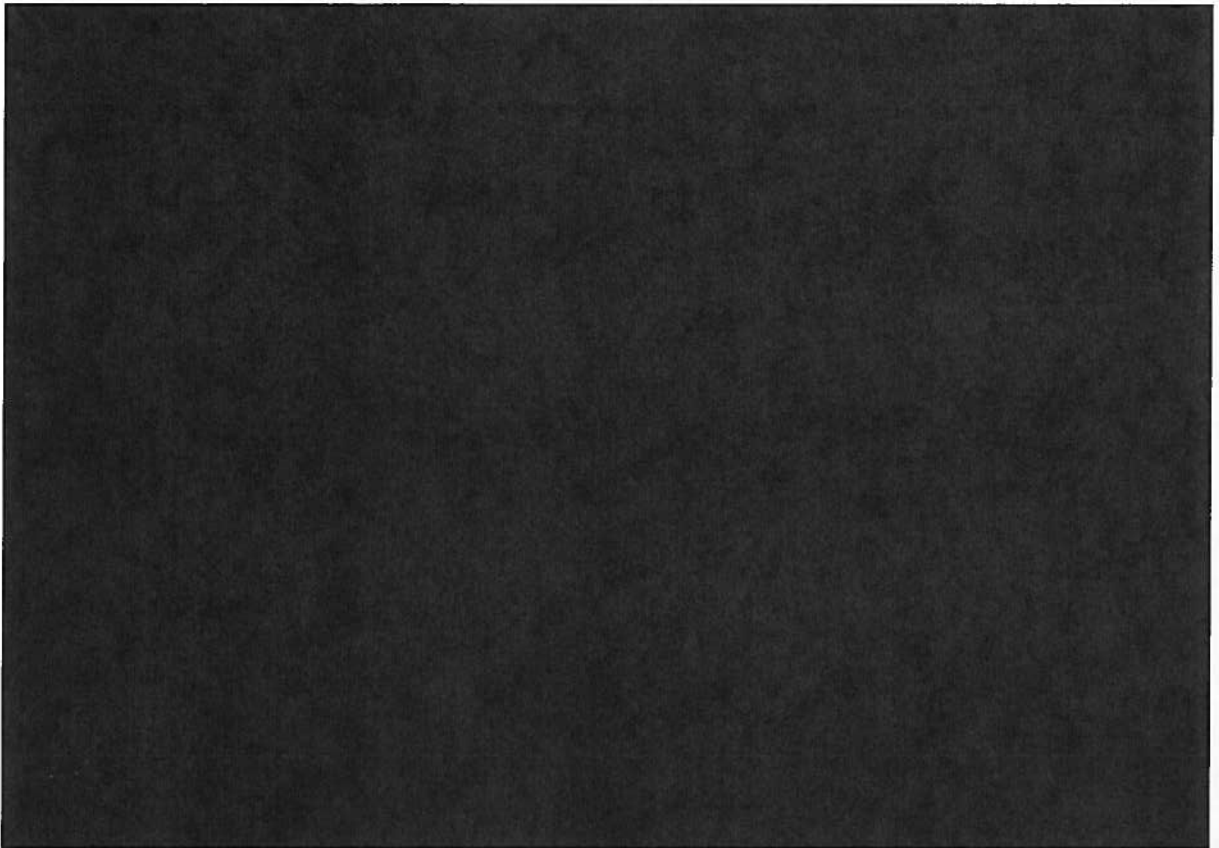


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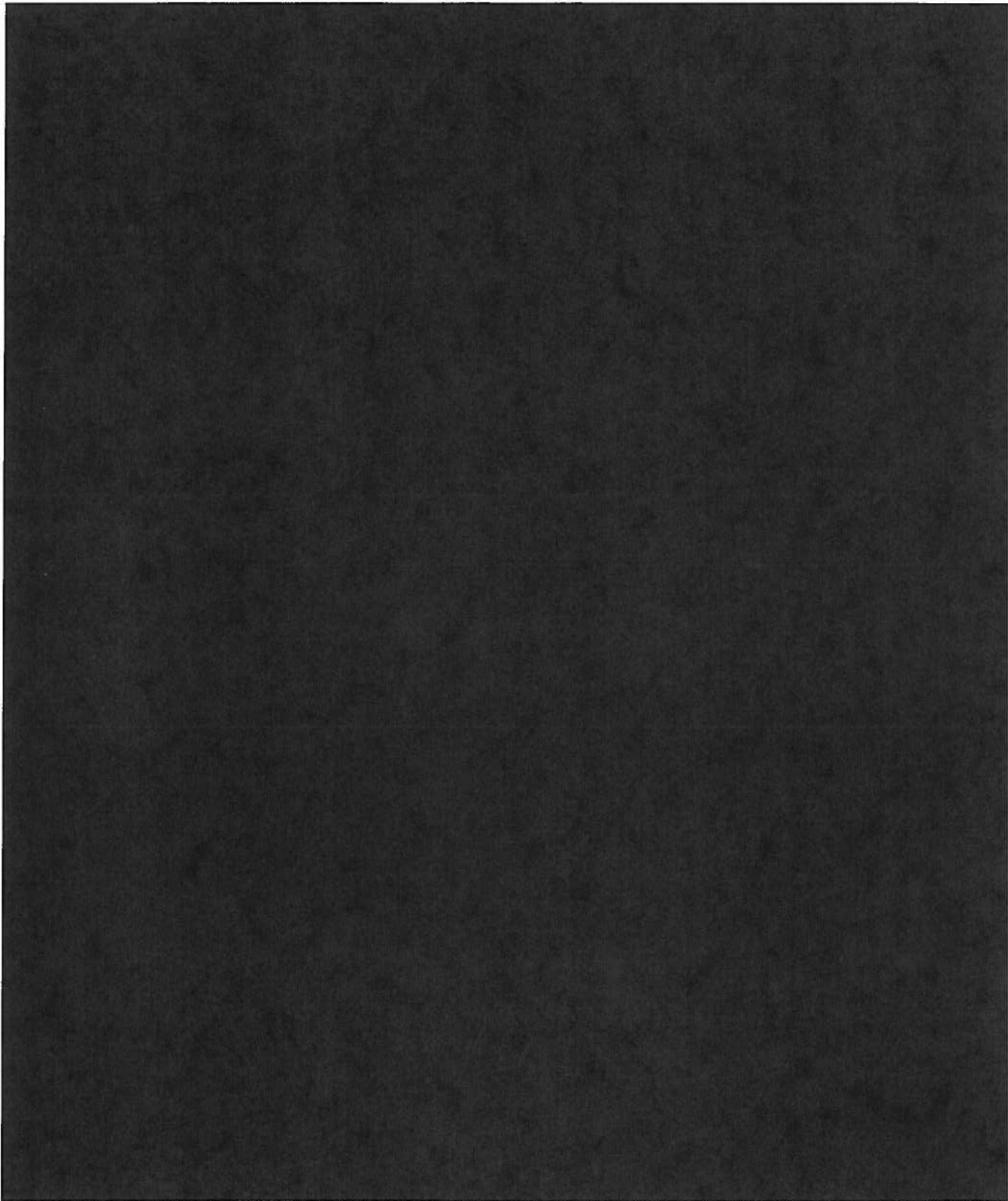
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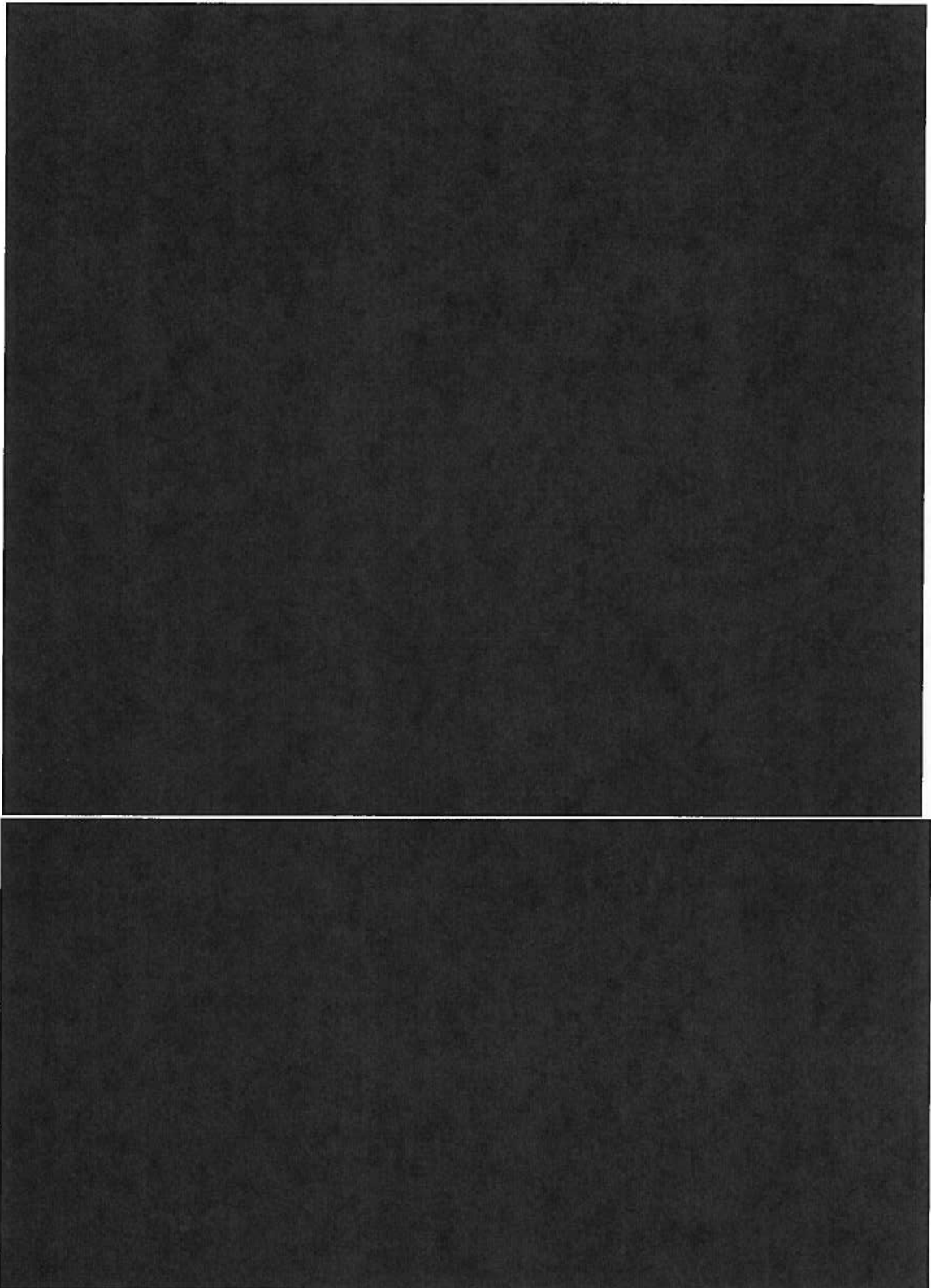
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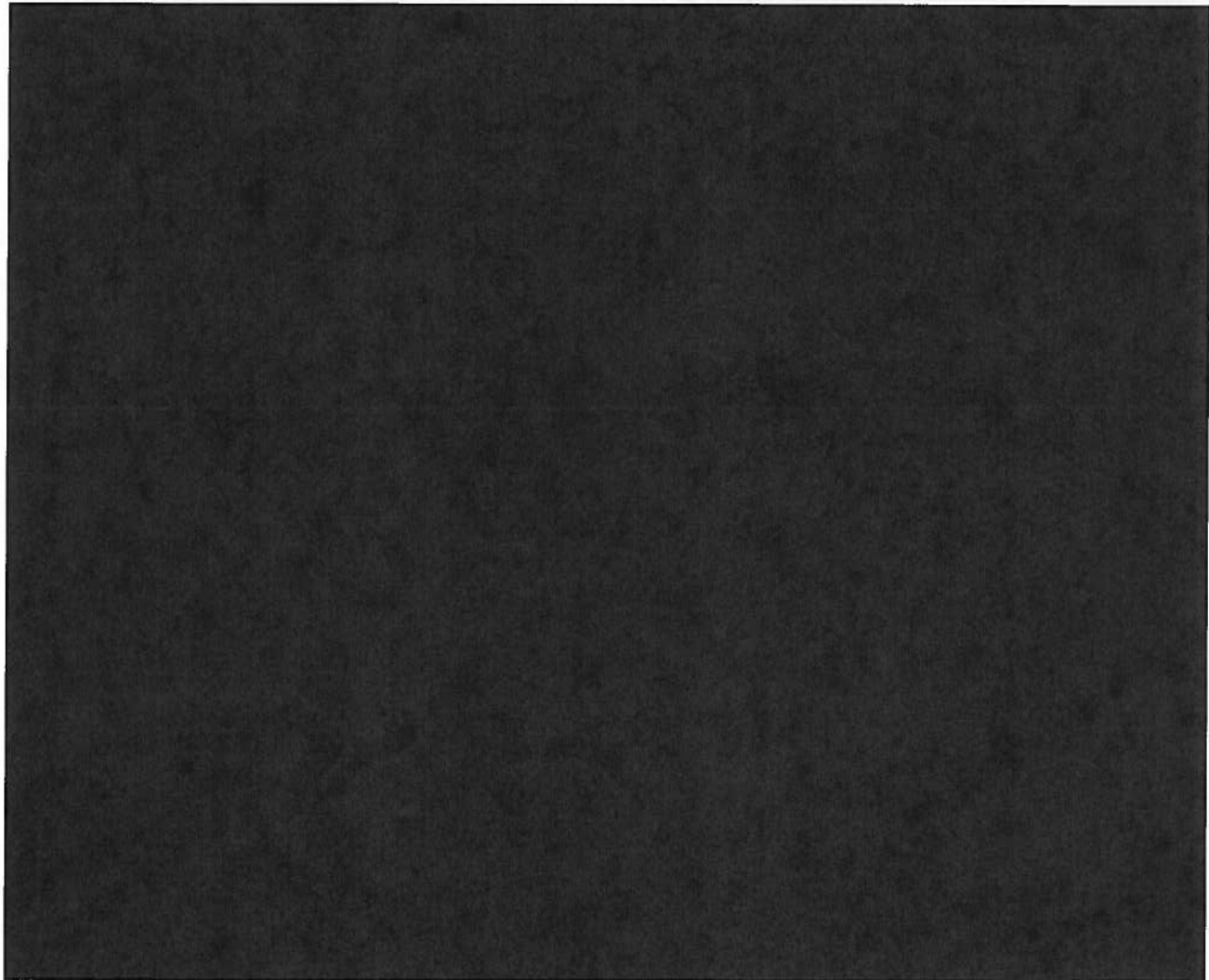
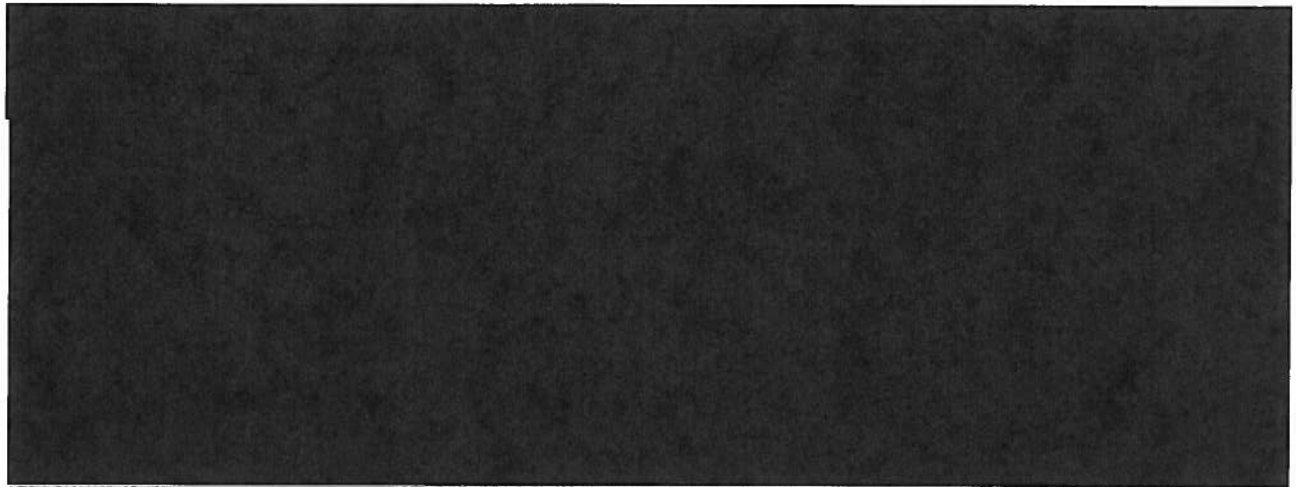
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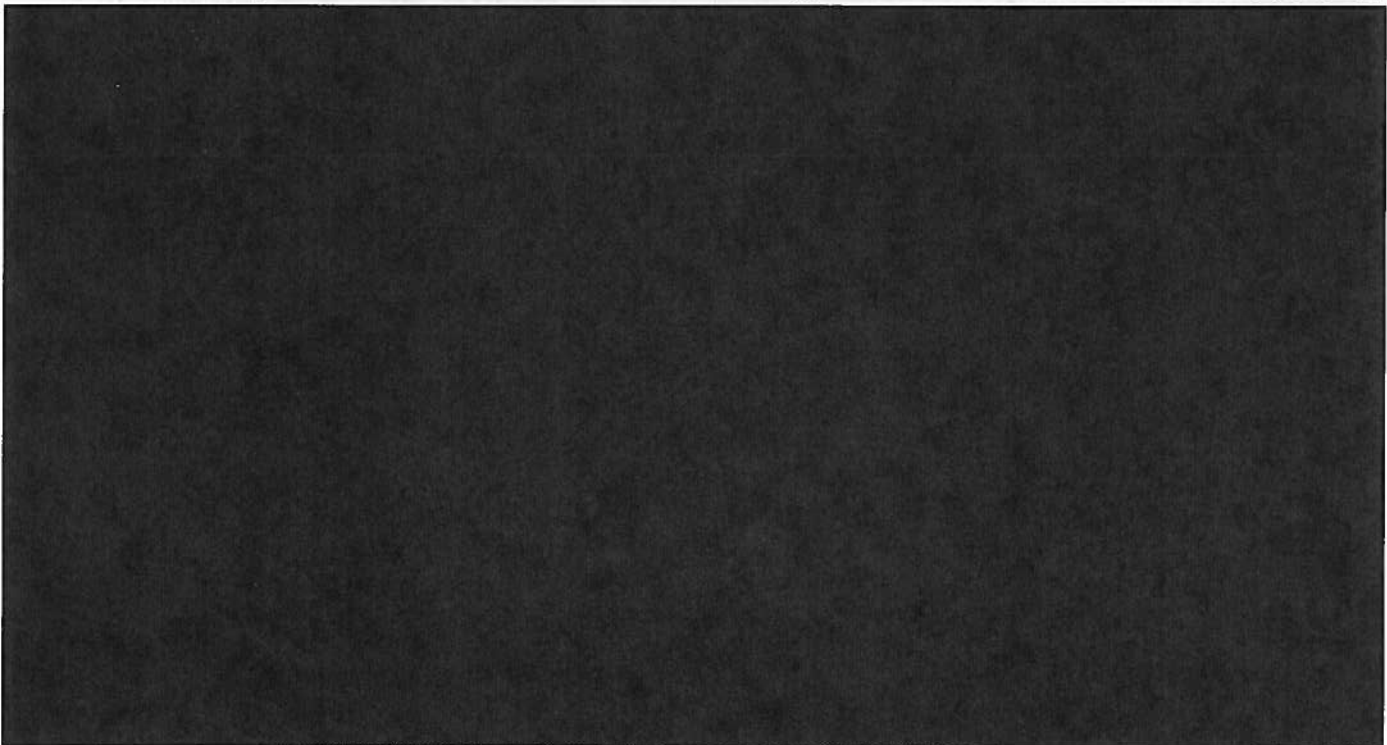
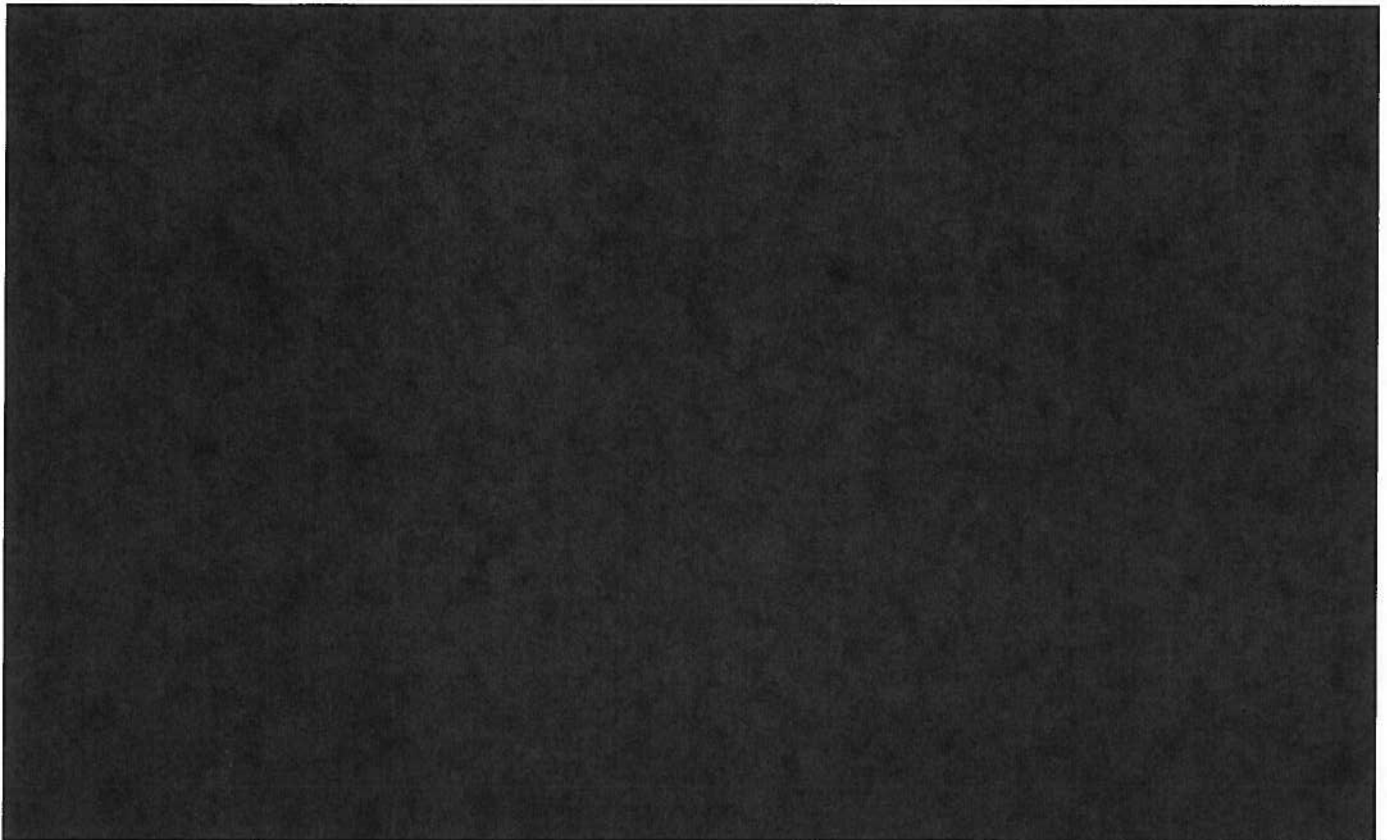
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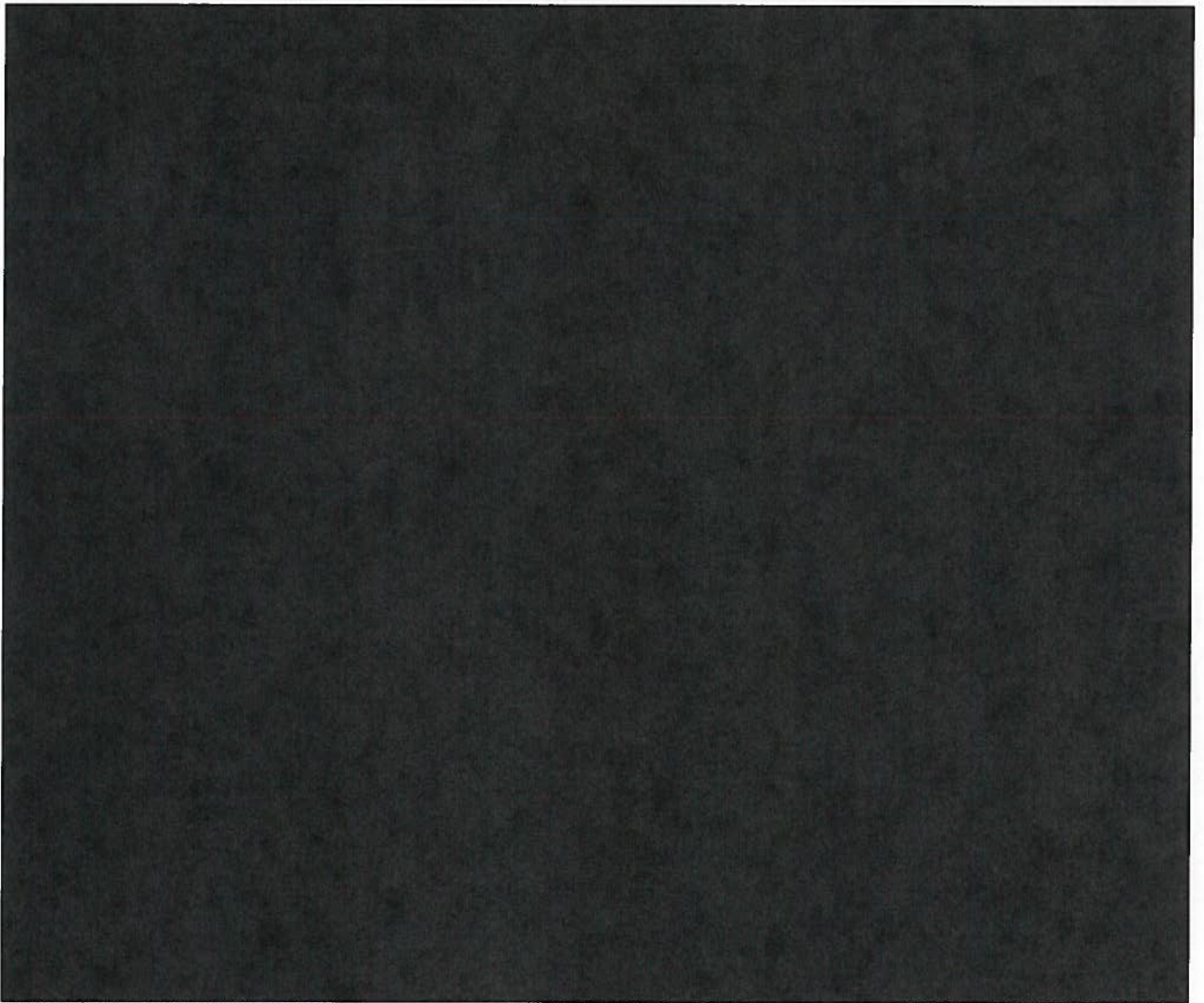
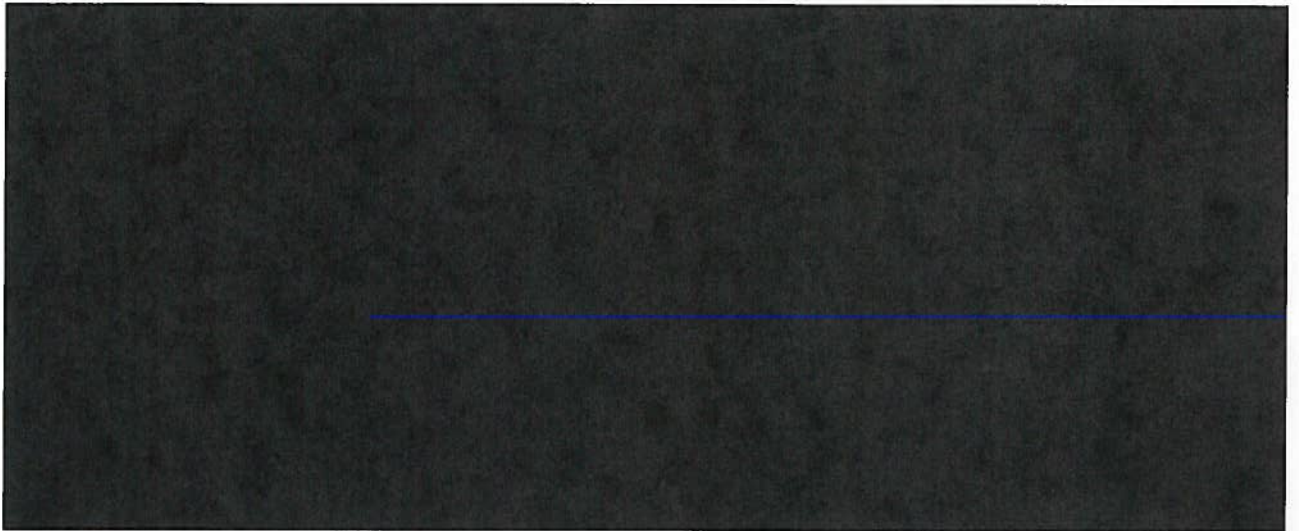
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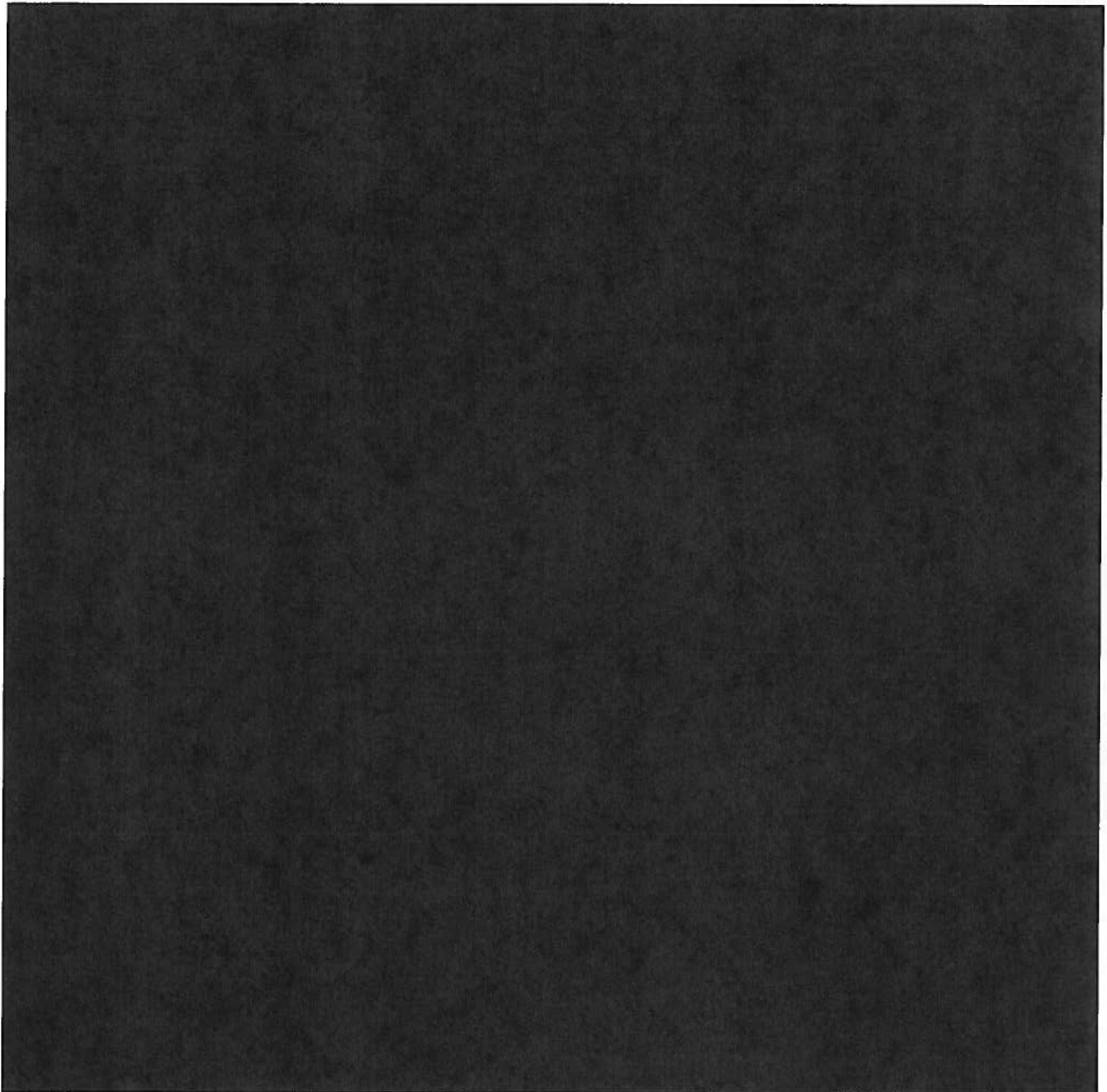
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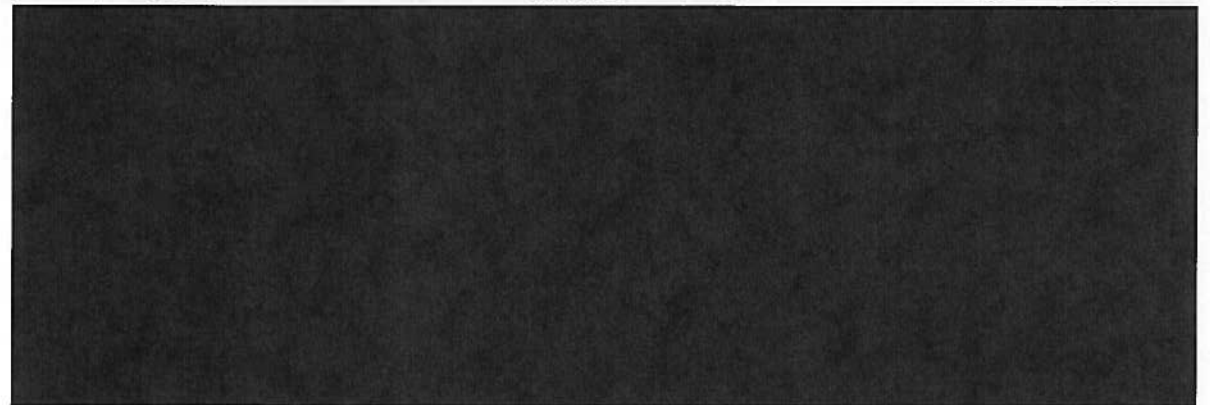
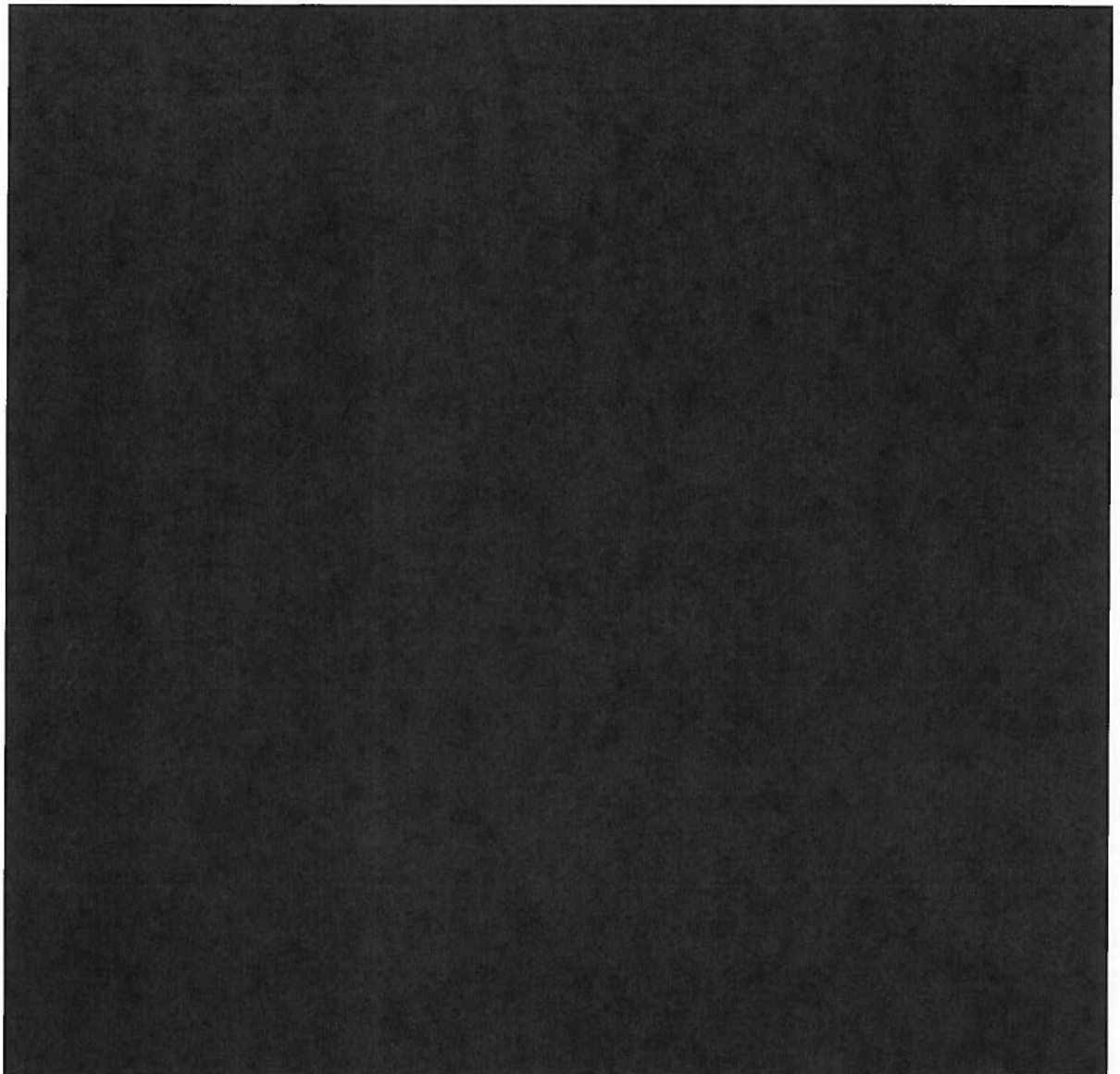
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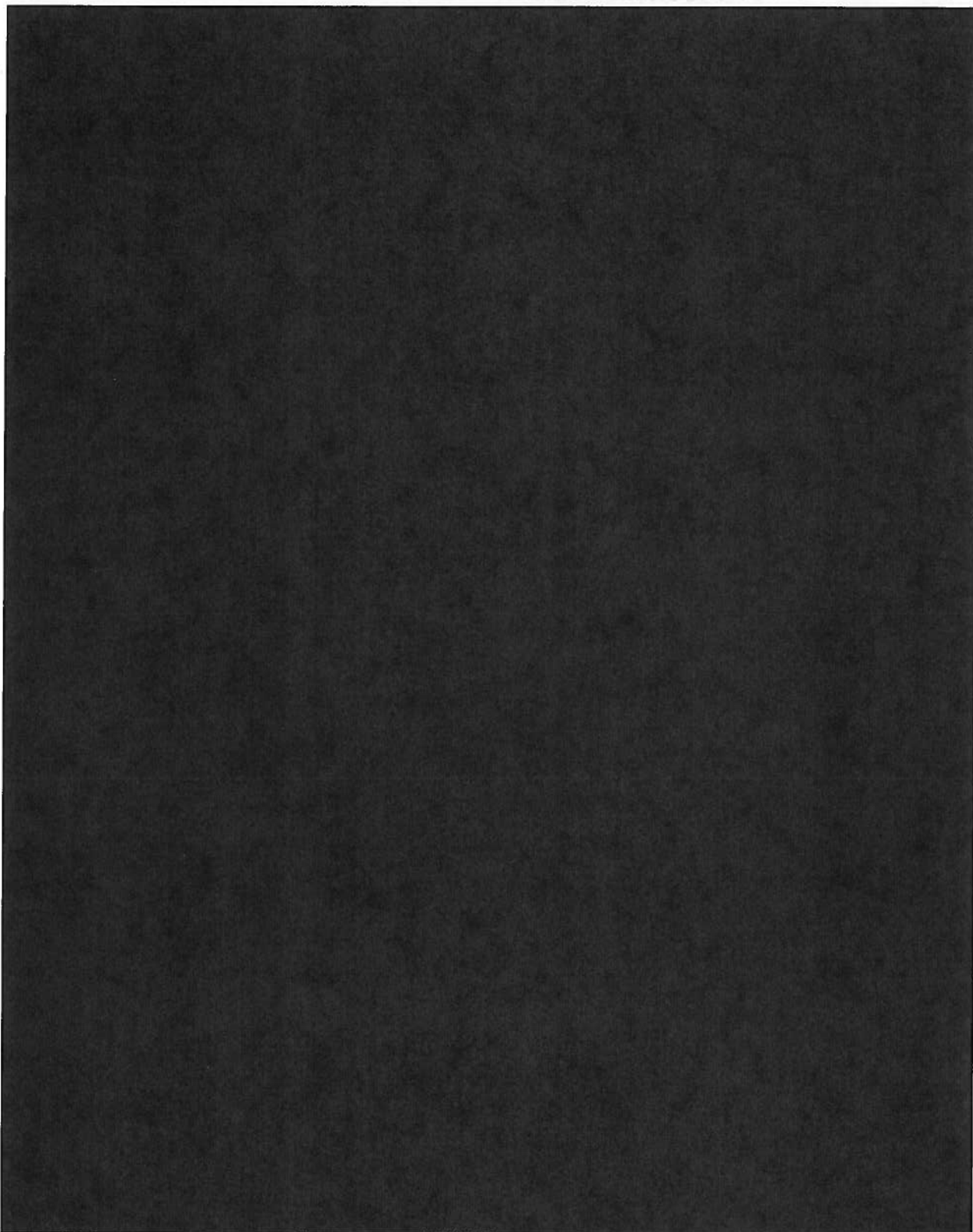
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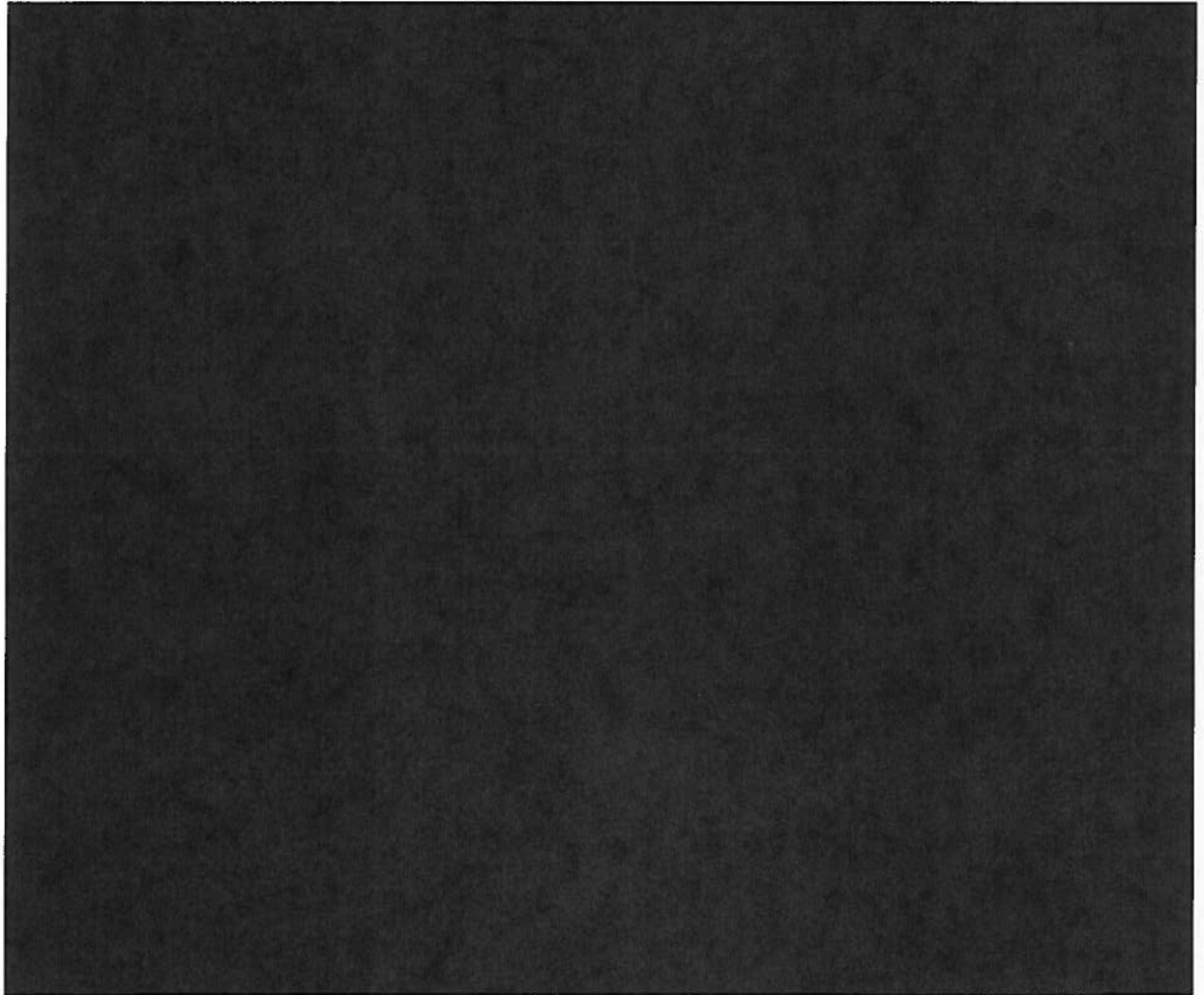
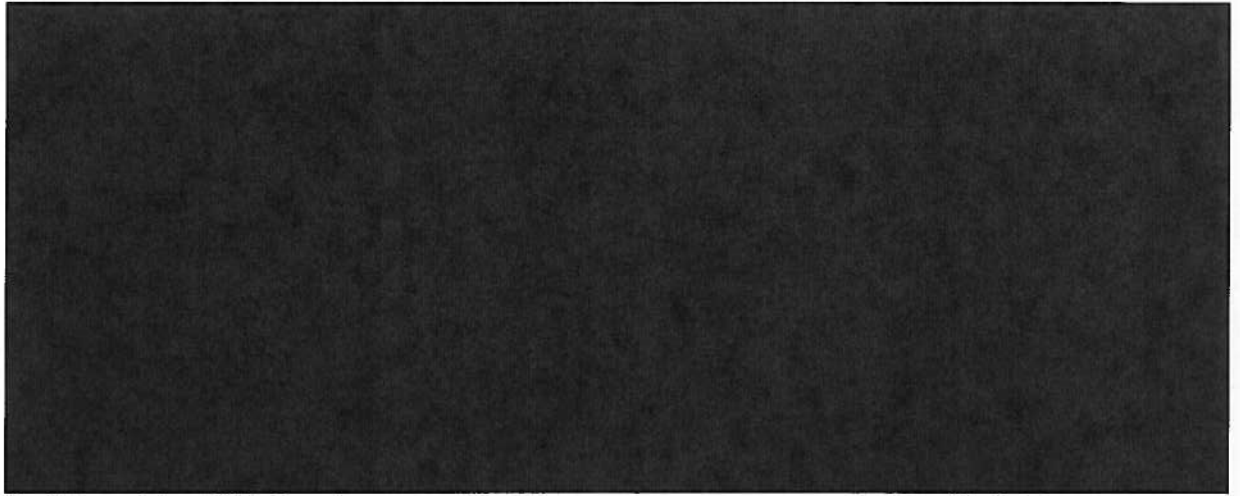
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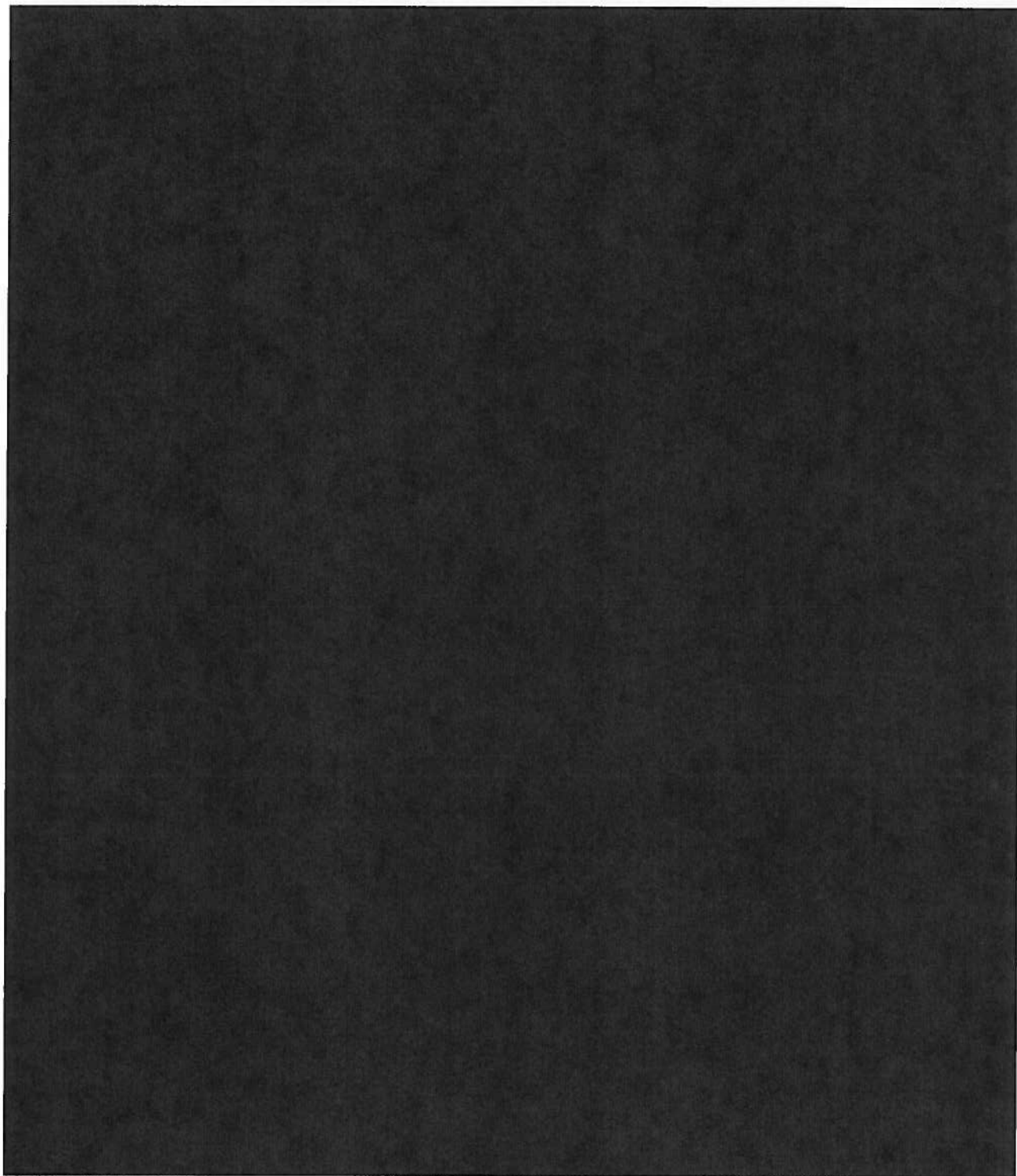


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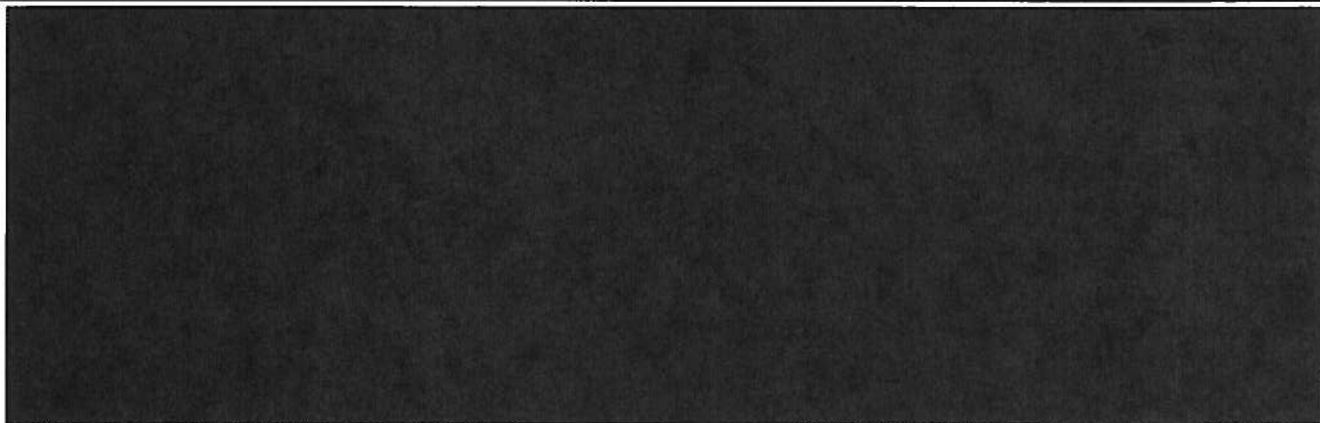
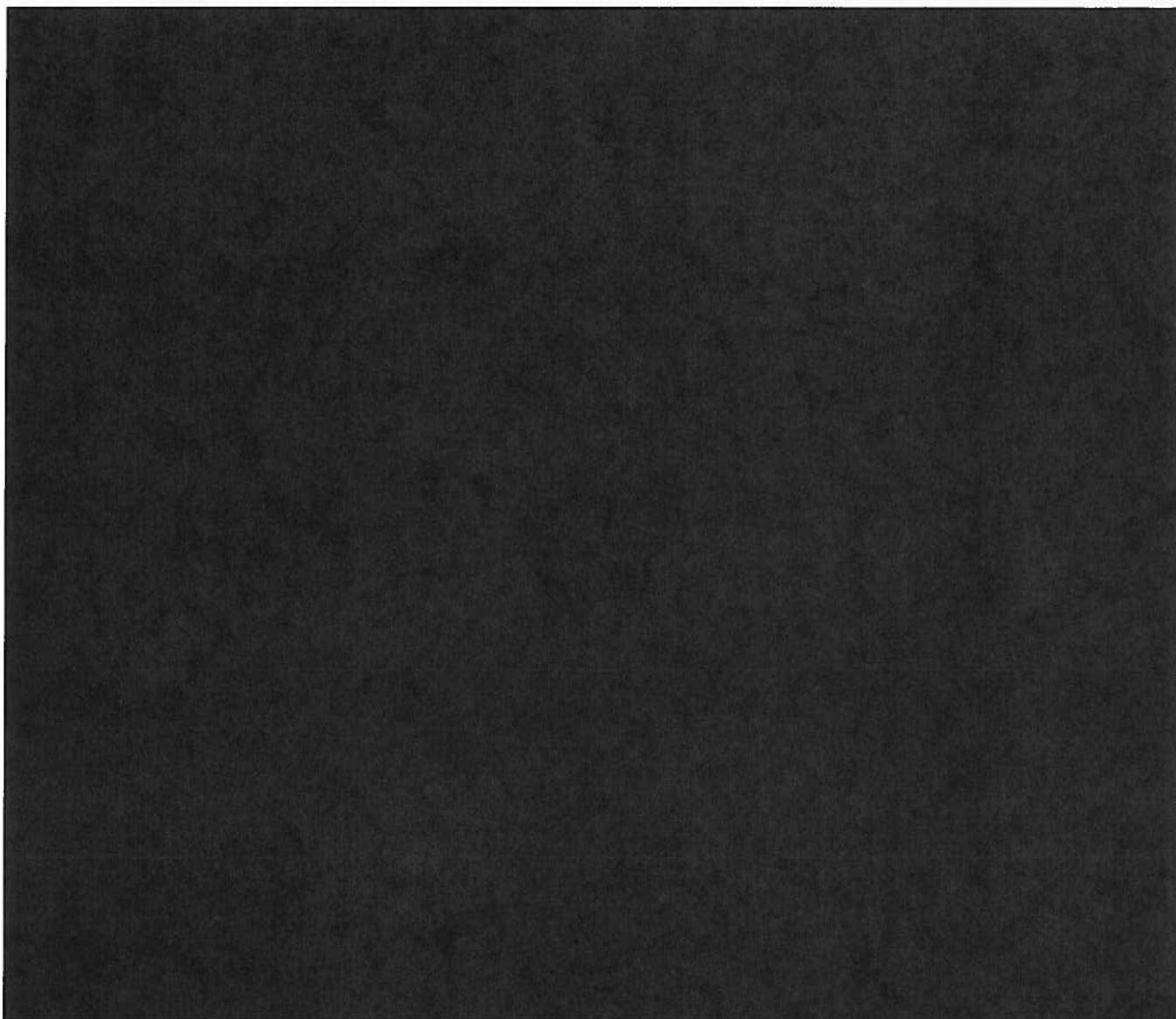
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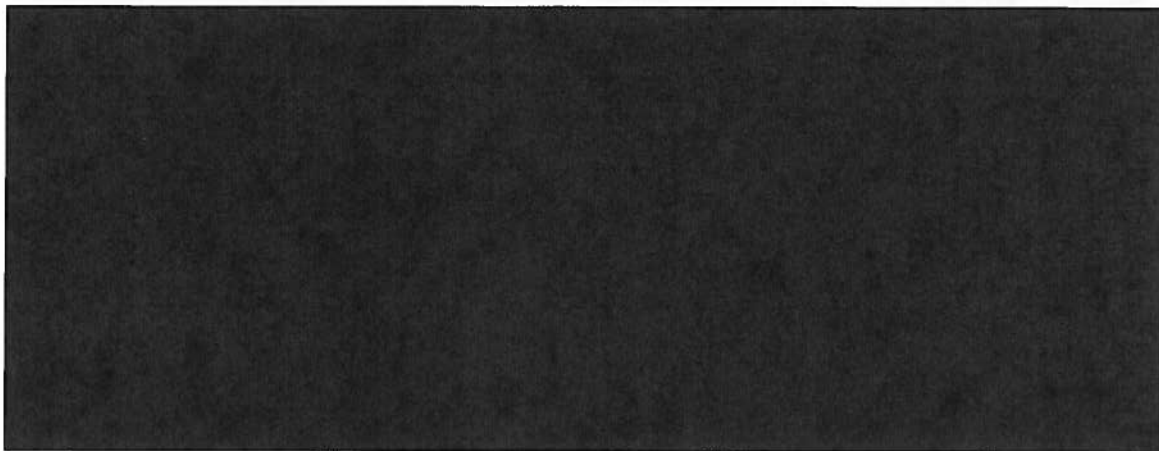
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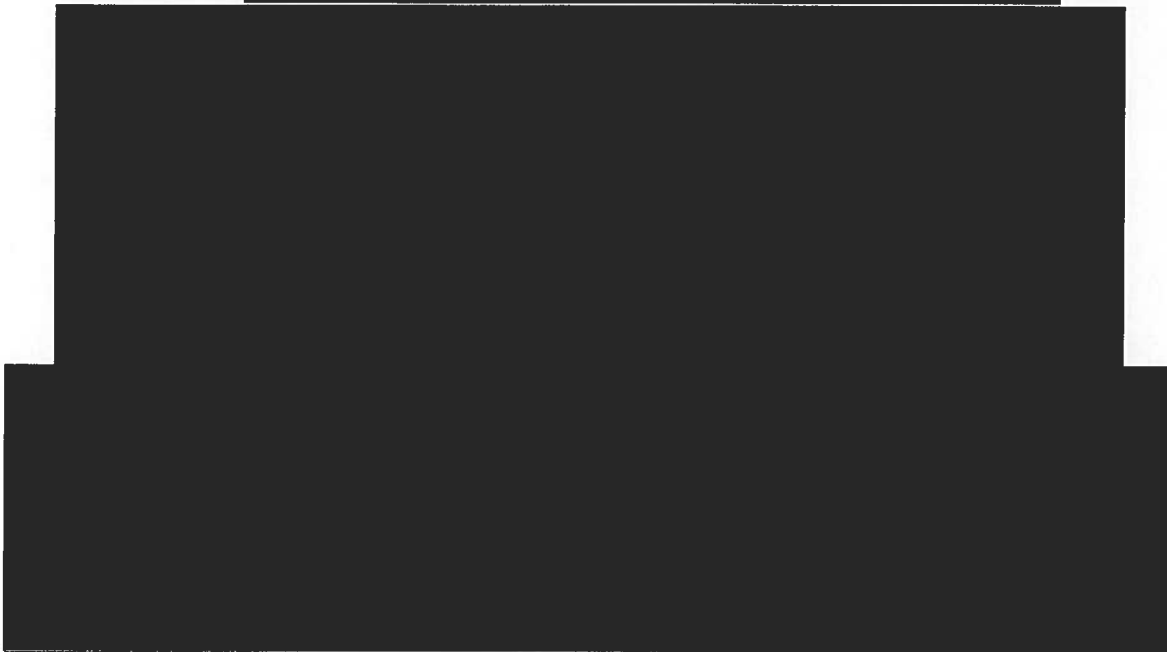
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~~(TS//SI//NF)~~ On 12 March, the President directed DoJ to continue working on the legal issues, and on 15 March OLC issued a three page memorandum to the Deputy Attorney General stating that, while it had only begun to analyze the issues and was not yet prepared to issue a final opinion, it believed that [REDACTED] types of collection authorized under the PSP were legally supportable. OLC had not yet developed a supportable argument to justify [REDACTED]

[REDACTED]



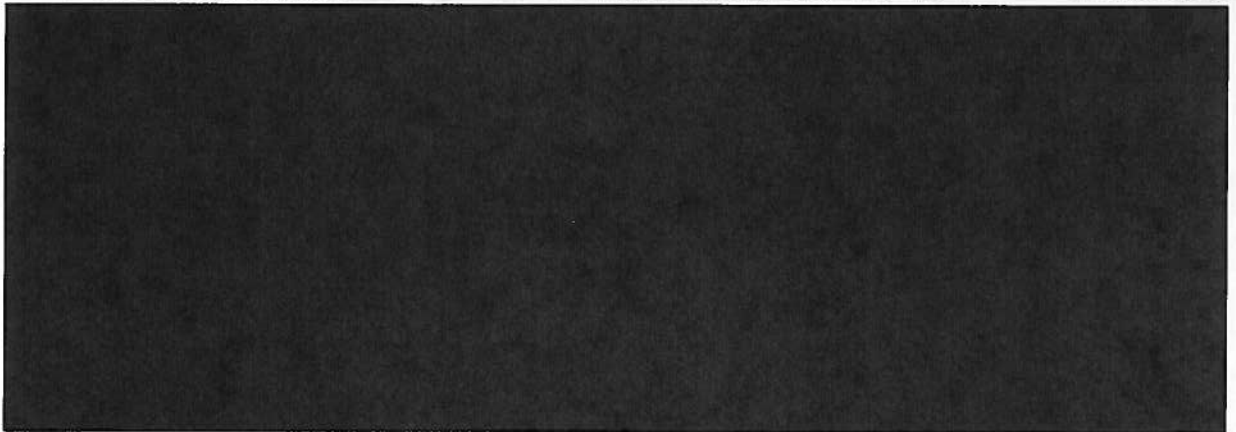
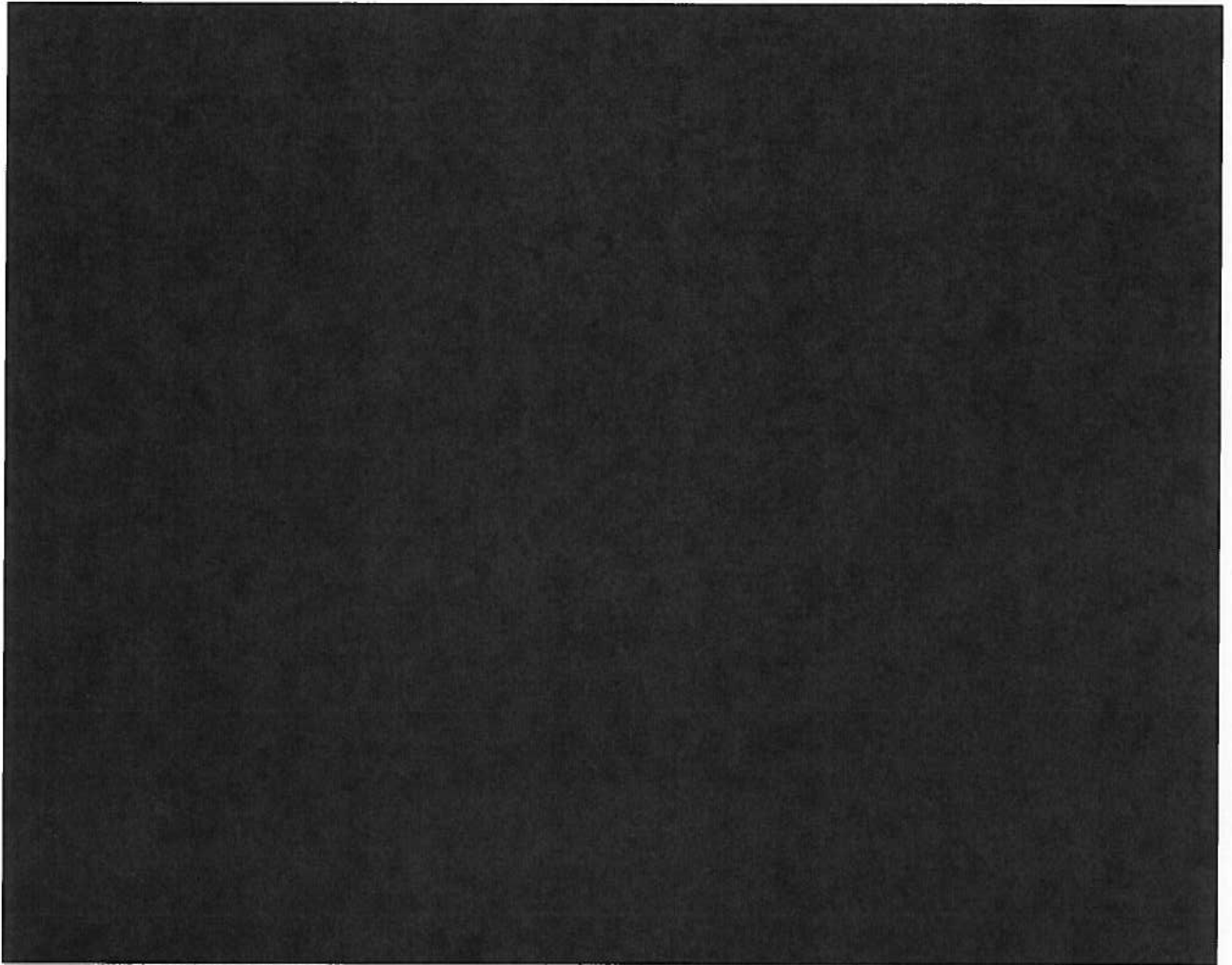
²⁵~~(TS//SI//NF)~~ The Assistant Attorney General for OLC issued a memorandum on 6 May 2004 concluding that operation of the PSP as described in the opinion was lawful. A 16 July memorandum upheld the 6 May opinion [REDACTED]

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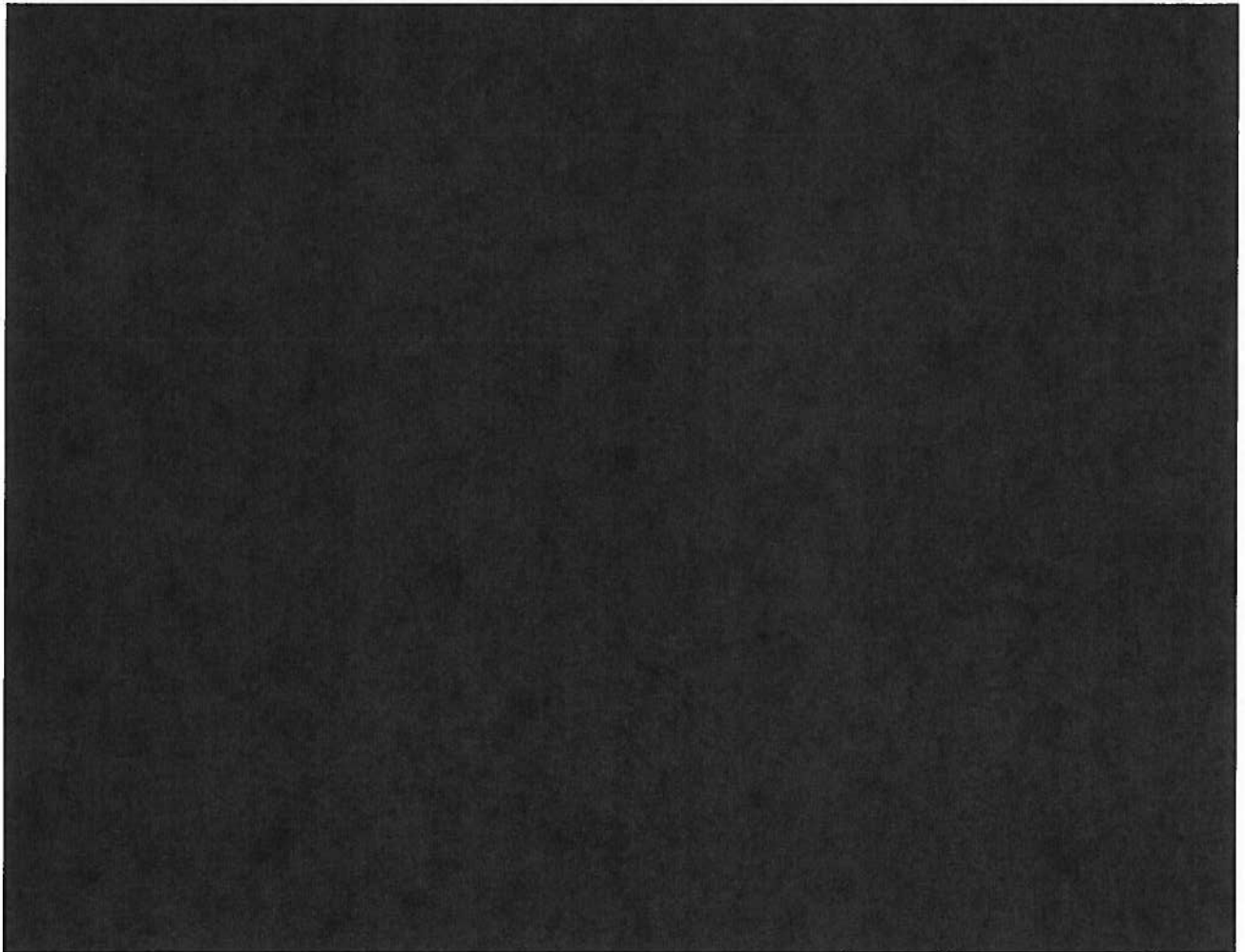
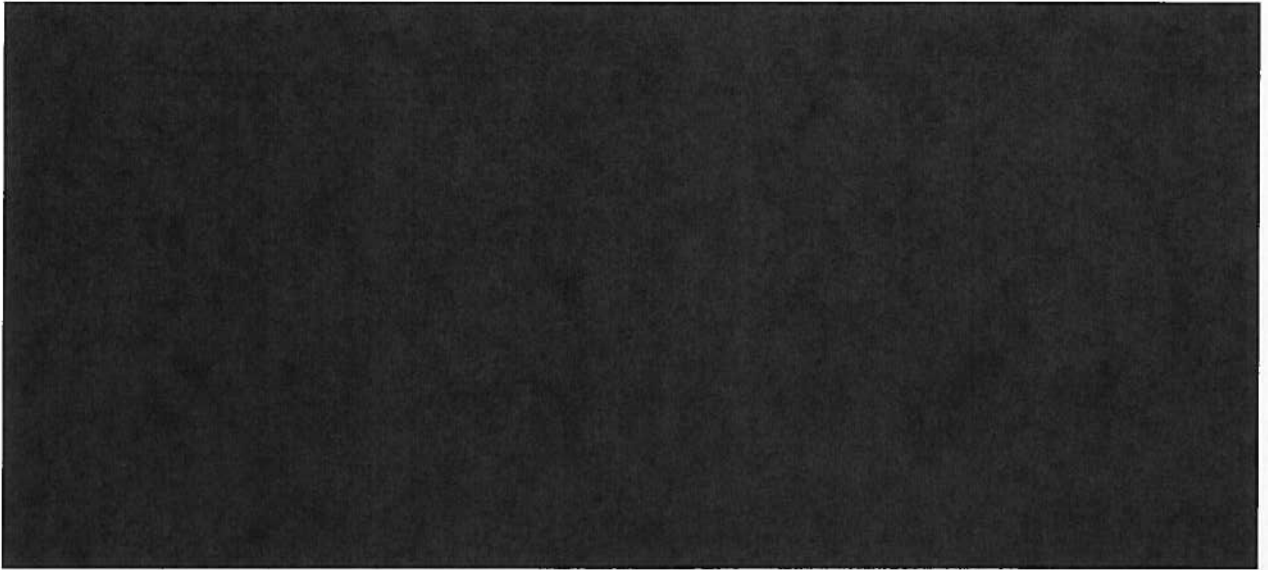


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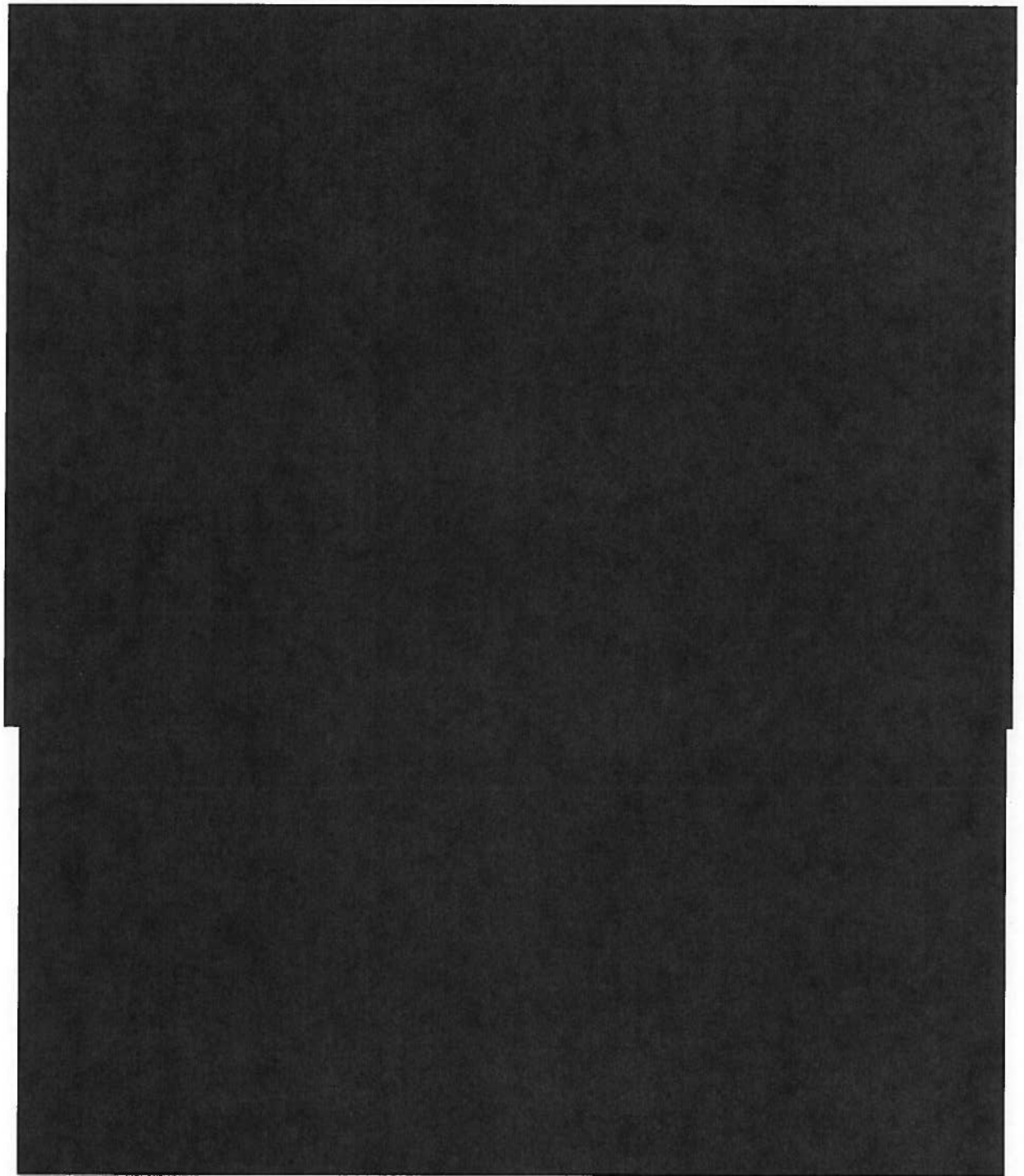


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²⁴(TS//SI//NF) The minimization probable cause standard states that the Agency may target for collection, communications for which there is probable cause to believe that one of the communicants is a member or agent of [REDACTED]

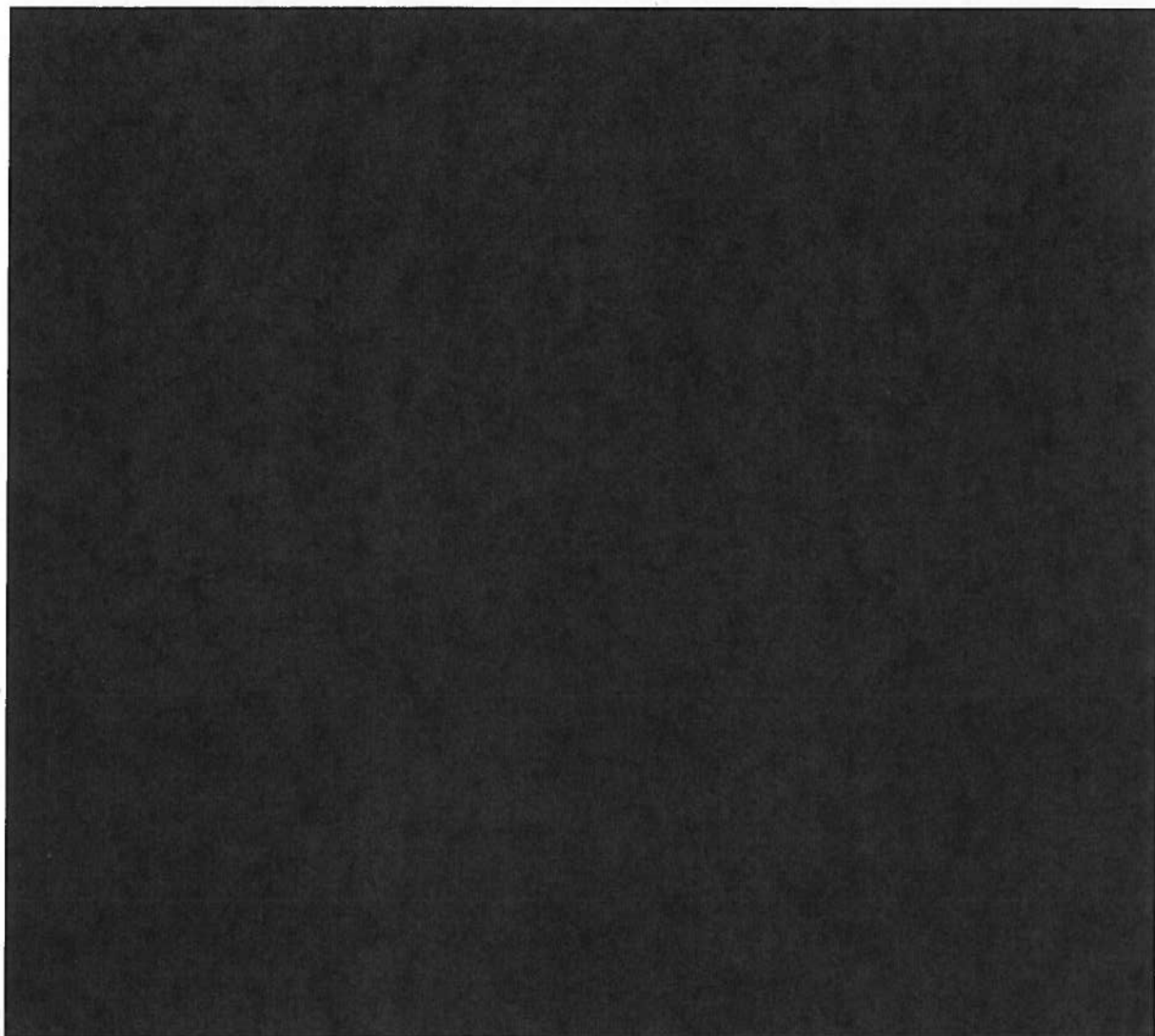
[REDACTED] and the communication is to or from a foreign country.

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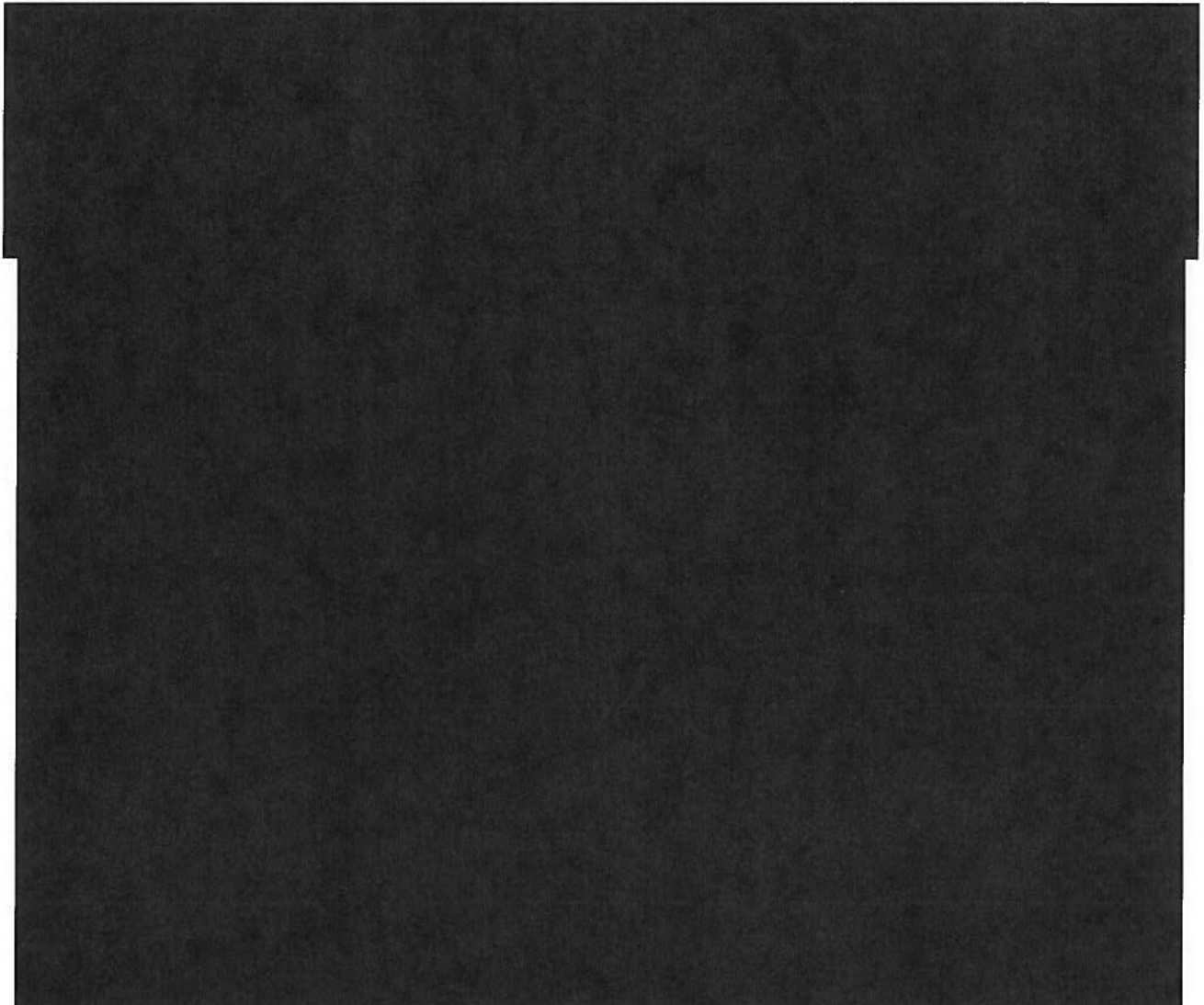
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(U//~~FOUO~~) The OIG issued a report for each of the 13 investigations and reviews described above. Ten reports on PSP activity resulted in 11 recommendations to management; 10 have been closed, and one remains open. Three reports on FISC-approved activity previously authorized by the PSP contained nine recommendations to management; three have been closed and six remain open.

~~(TS//STLW//SI//OC/NF)~~ Beginning in January 2007, violations that had occurred under the Authorization and violations related to PSP activity transitioned to court orders were reported quarterly to the President's Intelligence Oversight Board (through the Assistant to the Secretary of Defense for Intelligence Oversight).

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[REDACTED]

(U) Recently Reported Incidents

(TS//STLW//SI//OC/NF) NSA OIG learned in late 2008 that, from approximately [REDACTED] collection of [REDACTED]

[REDACTED] All related records were purged from NSA databases in 2004; therefore, it was not possible to determine the exact nature and extent of that collection. The NSA OIG will close out this incident in an upcoming report to the President's Intelligence Oversight Board.

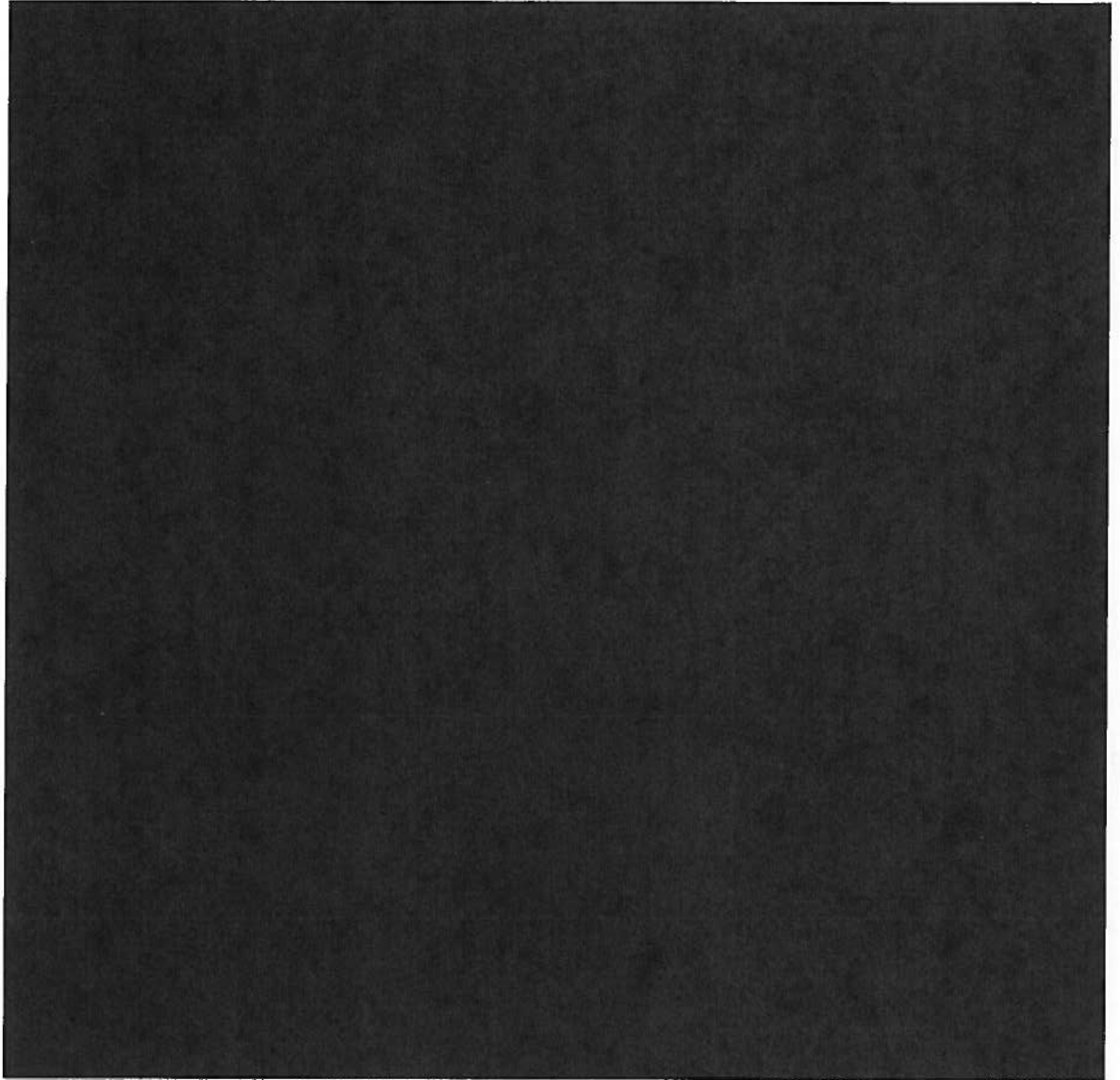
(TS//SI//NF) On 15 January 2009, the Department of Justice reported to the FISC that NSA had been using an "alert list" to compare incoming business records FISA metadata against telephone numbers associated with counterterrorism targets tasked by NSA for SIGINT collection. NSA had reported to the Court that the alert list consisted of numbers for which NSA had determined that a reasonable articulable suspicion existed that the numbers were related to a terrorist organization associated [REDACTED]

[REDACTED] However, the majority of selectors on the alert list had not been subjected to a reasonable articulable suspicion determination. The NSA OIG has reported this incident to the President's Intelligence Oversight Board and has filed updates as required. The alert list and a detailed NSA 60-day review of processes related to the Business Records FISC order were the subject of several recent submissions to the FISC and of NSA briefings to Congressional oversight committees.

[REDACTED]

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(U//FOUO) Other IG Program concerns were documented in the 2003-2008 reports. Presidential Notifications are listed and described in Appendix F. The 2008 report described the adequacy of Program decompartmentation plans.

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(U) ACRONYMS AND ABBREVIATIONS

~~(TS//SI//NF)~~

Bps	Bits per Second
BR	Business Records
CDR	Call Detail Records
[REDACTED]	
CIA	Central Intelligence Agency
COMINT	Communications Intelligence
CT	Counterterrorism
DCI	Director of Central Intelligence
DNI	Director of National Intelligence
DoD	Department of Defense
DoJ	Department of Justice
EO	Executive Order
FAA	FISA Amendments Act
FBI	Federal Bureau of Investigation
FISA	Foreign Intelligence Surveillance Act
FISC	Foreign Intelligence Surveillance Court
GC	General Counsel
Gbps	Gigabits per Second
HPSCI	House Permanent Select Committee on Intelligence
IG	Inspector General
LAN	Local Area Network
[REDACTED]	
NSA	National Security Agency
NSA/CSS	National Security Agency/Central Security Service
O&C	Oversight and Compliance
ODNI	Office of the Director of National Intelligence
OGC	Office of the General Counsel
OIG	Office of the Inspector General
OIPR	Office of Intelligence Policy and Review (now the Office of Intelligence, National Security Division)
OLC	Office of Legal Counsel

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PM Program Manager
PR/TT Pen Register/Trap & Trace
PSP President's Surveillance Program
RFI Request for Information
SID Signals Intelligence Directorate
SIGINT Signals Intelligence
SSCI Senate Select Committee on Intelligence







TS/SCI Top Secret/Sensitive Compartmented Information


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(U) GLOSSARY OF TERMS

(U) COMINT	(U) Communications Intelligence – technical and intelligence information derived from foreign communications by someone other than the intended recipients
(U) E.O. 12333	(U) Executive Order 12333 - <i>United States Intelligence Activities</i> - provides goals, duties, and responsibilities with respect to the national intelligence effort. It mandates that certain activities of U.S. intelligence components are to be governed by procedures issued by agency heads and approved by the Attorney General.
(U) FISA	(U) The Foreign Intelligence Surveillance Act of 1978, as amended, governs the conduct of certain electronic surveillance activities within the United States to collect foreign intelligence information.
(U) 	(S//SI//NF) Analytic tool for contact chaining used by analysts to do target discovery by quickly and easily navigating global communications metadata
(TS//SI//NF) METADATA	(TS//SI//NF) Header, router, and addressing-type information, including telecommunications dialing-type data, but not the contents of the communication
(U) 	
(U) 	(S//NF) NSA's primary storage, search, and retrieval mechanism for SIGINT text
(U) SANITIZATION	(U) The process of disguising COMINT to protect sensitive intelligence sources, methods, capabilities, and analytical procedures in order to disseminate the information outside COMINT channels.

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|--------------------------|--|
| (U) SIGNALS INTELLIGENCE | (U) A category of intelligence comprising individually or in combination all communications intelligence (COMINT), electronic intelligence (ELINT) and foreign instrumentation intelligence (FISINT), however transmitted. |
| (U) TEAR LINE REPORTS | (U) Reports used to disseminate SIGINT-derived information and sanitized information in the same record. The sanitized tear line conveys the same facts as the COMINT-controlled information, while hiding COMINT as the source. |
| (U) TELEPHONY | (U) The technology associated with the electronic transmission of voice, fax, and other information between parties using systems historically associated with the telephone |
| (U) TIPPERS |  |

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APPENDIX A

(U) About the Review

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(U) About the Review

(U) Objectives

(U) The Foreign Intelligence Surveillance Act (FISA) Amendments Act of 2008, which was signed into law on 10 July 2008, requires that the Inspectors General of Intelligence Community elements that participated in the President's Surveillance Program (PSP) conduct a comprehensive review of the Program. The NSA Office of the Inspector General (OIG) reviewed NSA's participation in the PSP. The specific review objectives were to examine:

- (U) The establishment and evolution of the PSP as it affected NSA
- (U) NSA implementation of the PSP, including preparation and dissemination of product under the PSP
- (U) NSA access to legal reviews of the PSP and access to information about the Program
- (U) NSA communications with and representations made to private sector entities and private sector participation
- (U) NSA interaction with the Foreign Intelligence Surveillance Court (FISC) and transition of PSP-authorized collection to court orders
- (U) Oversight of PSP activities at NSA.

(U) Scope and Methodology

(U) This review was conducted in accordance with generally accepted government auditing standards, as set forth by the Comptroller General of the United States and implemented by the audit manuals of the DoD and NSA/CSS Inspectors General.

(U) The review was conducted from 10 July 2008 to 15 May 2009 in coordination with the Inspectors General of the Department of Defense, Office of the Director of National Intelligence, CIA, and DoJ.

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(U//~~FOUO~~) The scope of this review was limited to NSA's participation in the PSP from 4 October 2001 to 17 January 2007. The review included NSA activities before and after the terrorist attacks of 11 September 2001 that led to the Presidential Authorization on 4 October 2001. It also included the transition of PSP-authorized activity to FISC orders.

(~~TS//NF~~) To satisfy review objectives, we interviewed current and former NSA personnel who participated in the PSP including NSA Directors and Deputy Director, General Counsels, Deputy General Counsels, Associate General Counsels for Operations, and the Inspector General responsible for Program oversight from August 2002 until August 2006. We also interviewed former [REDACTED] as well as leadership [REDACTED] within the Signals Intelligence Directorate.

(~~TS//SI//NF~~) Interviews of the former Director of NSA, General Hayden, the former NSA Associate General Counsel for Operations, [REDACTED] were conducted with other IG offices involved in the joint PSP review.

(U//~~FOUO~~) We requested White House documentation of meetings at which General Hayden or NSA employees discussed the PSP or the Terrorist Surveillance Program with the President, Vice President, or White House personnel, but did not receive a response before publication of this report.

(~~TS//SI//NF~~) [REDACTED]

(U//~~FOUO~~) We reviewed NSA records dated 27 July 1993 to 10 July 2008 that pertained to review objectives. Records included NSA policies and regulations, correspondence, e-mail, briefings, notes, reports, calendars, and database reports.

(~~S//NF~~) Numbers of selectors tasked and reports issued were based on information provided by the PSP Program Management Office and were not independently verified during this review.

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(U//~~FOUO~~) Information about individuals cleared for access to Program information was based on records provided by the PSP Project Security Officer and were not independently verified during this review.

(U) Prior Coverage

(U//~~FOUO~~) The OIG began oversight of the PSP and related activities in August 2002 and issued twelve reports dated 21 February 2003 through 30 June 2008 (Appendix E.) The OIG also issued 14 Presidential notifications from March 2003 to October 2006 (Appendix F). Detailed discussion of the OIG's oversight of the PSP is included in Section VIII of this report.

~~(TS//SI//NF)~~ As portions of the Program were transitioned to FISC orders for the collection of internet metadata and telephony business records, the OIG reviewed the execution and adequacy of controls in ensuring compliance with the orders. The OIG did not test the efficacy of controls for metadata collected under the authority of the PSP or court orders. Three reports summarized OIG investigations into possible misuse of the Authority or violations of FISC orders. One report summarized the OIG's oversight of the PSP, and the last report reviewed the adequacy of Program decompartmentation plans.

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APPENDIX B

(U) The Presidential Authorizations

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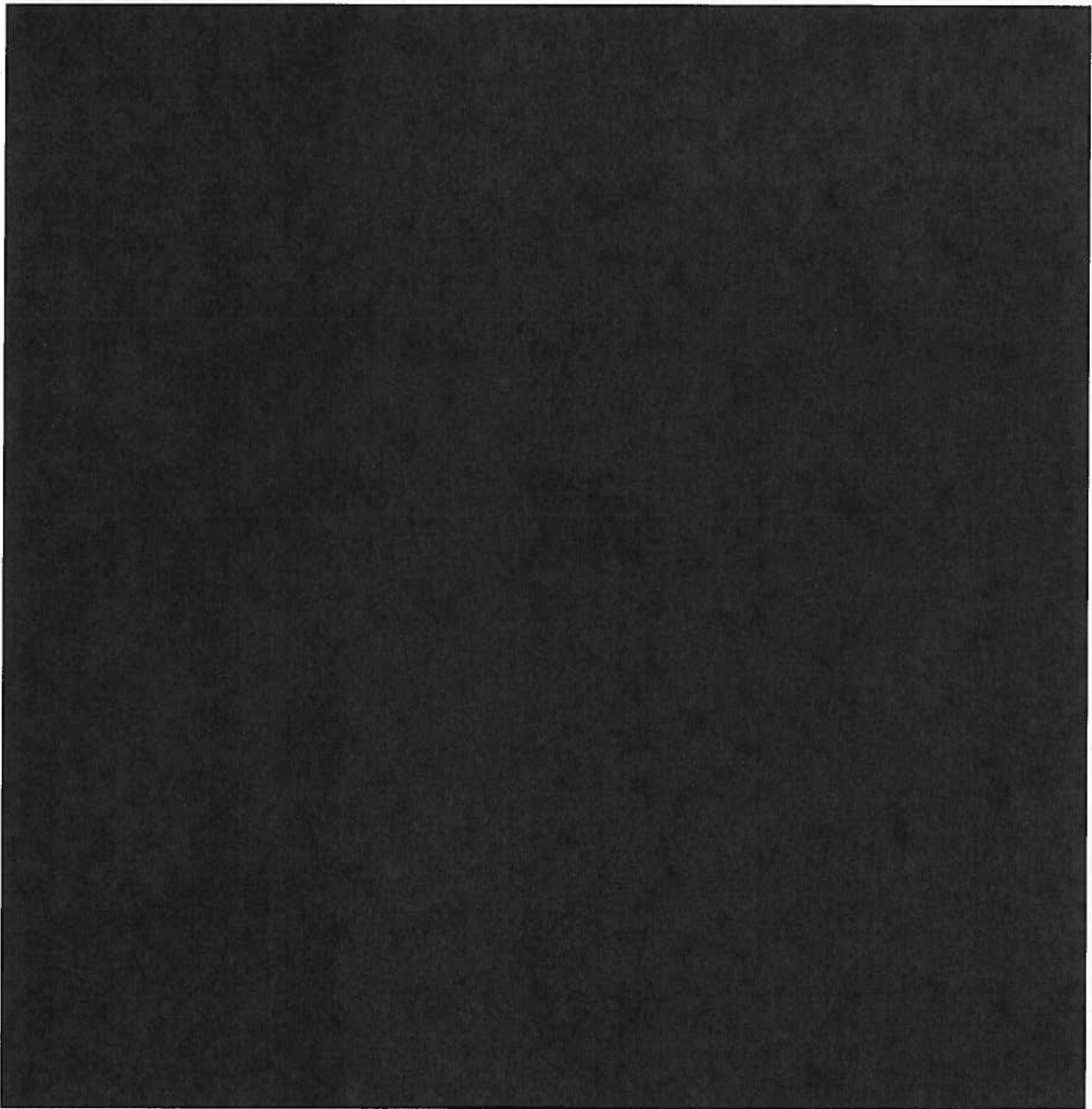
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(U) The Presidential Authorizations

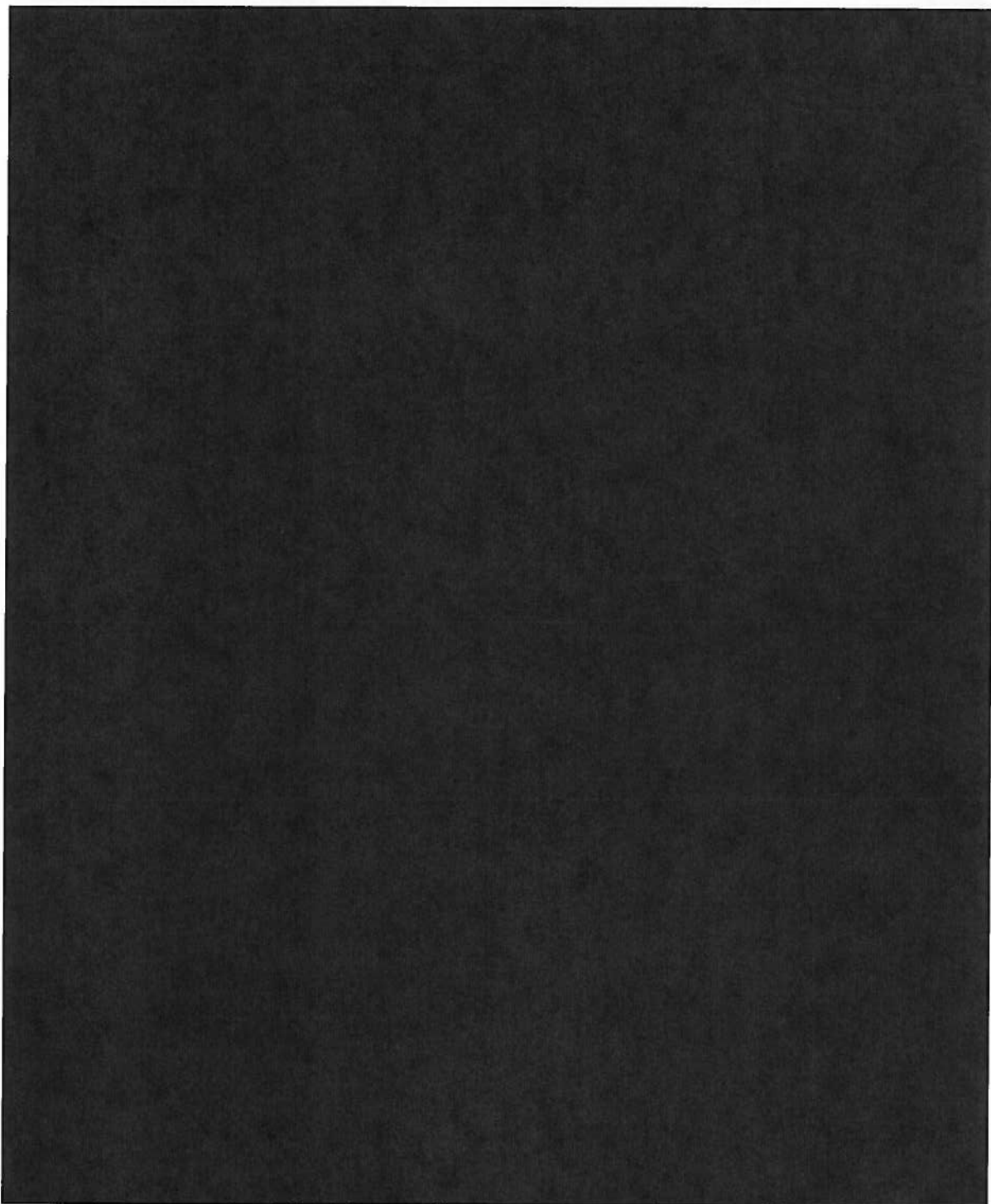
~~(TS//STLW//SI//OC/NF)~~ The Authorization documents that contained the terms under which NSA executed special Presidential authority were addressed to the Secretary of Defense and were titled "*Presidential Authorization for Specified Electronic Surveillance Activities during a Limited Period to Detect and Prevent Acts of Terrorism within the United States.*" The first Authorization consisted of [REDACTED]

[REDACTED] There were 43 Authorizations, two modifications, and one document described as [REDACTED]



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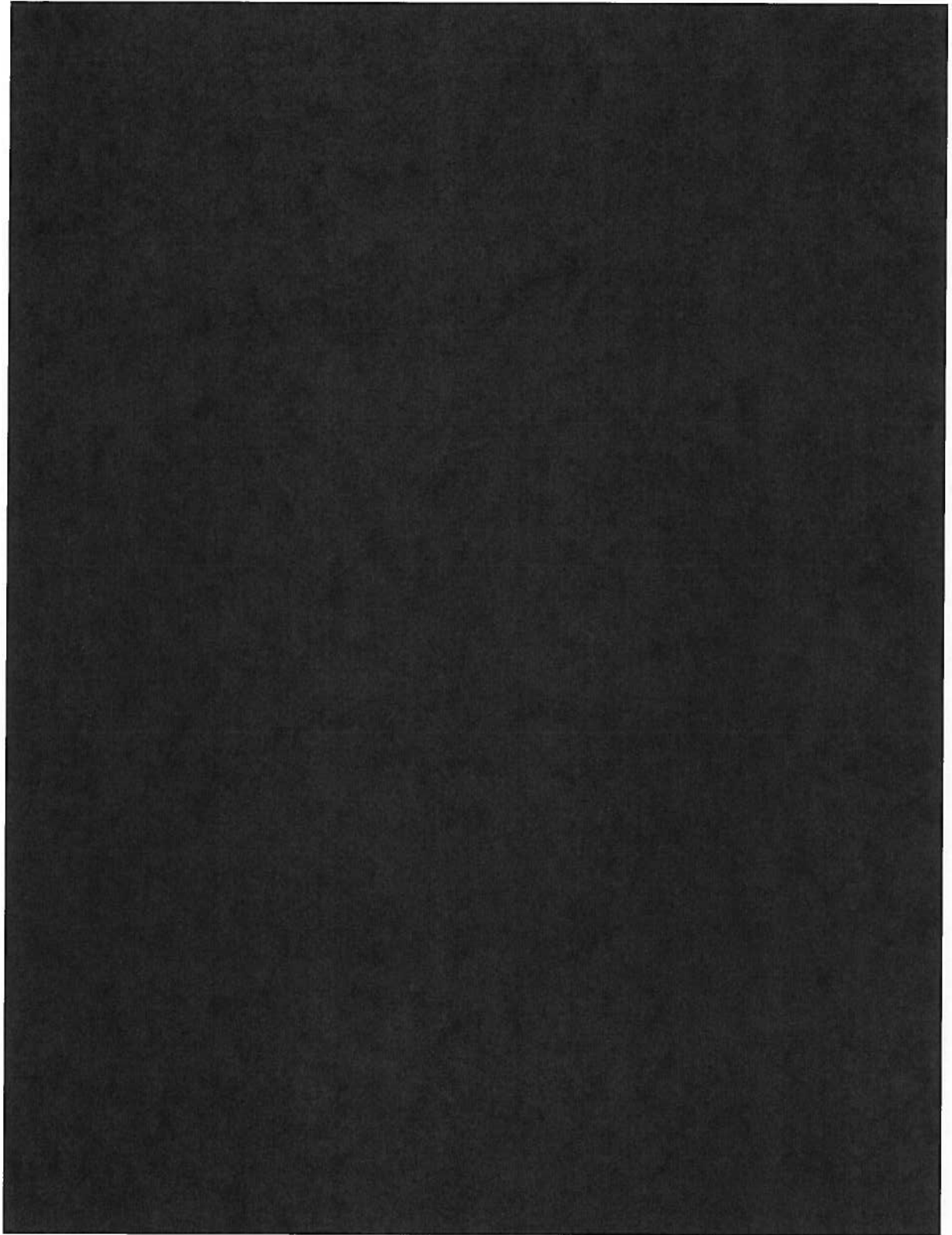
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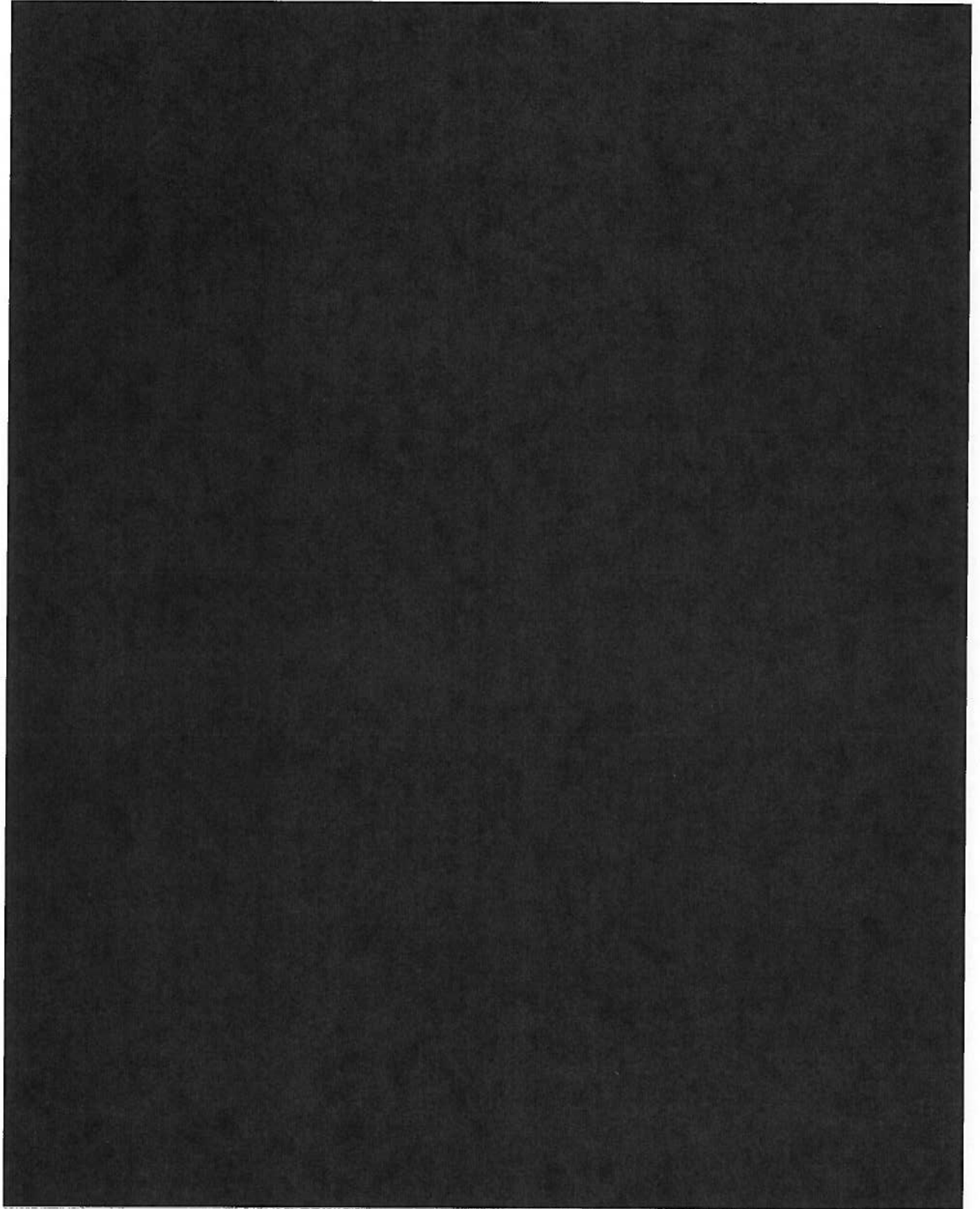
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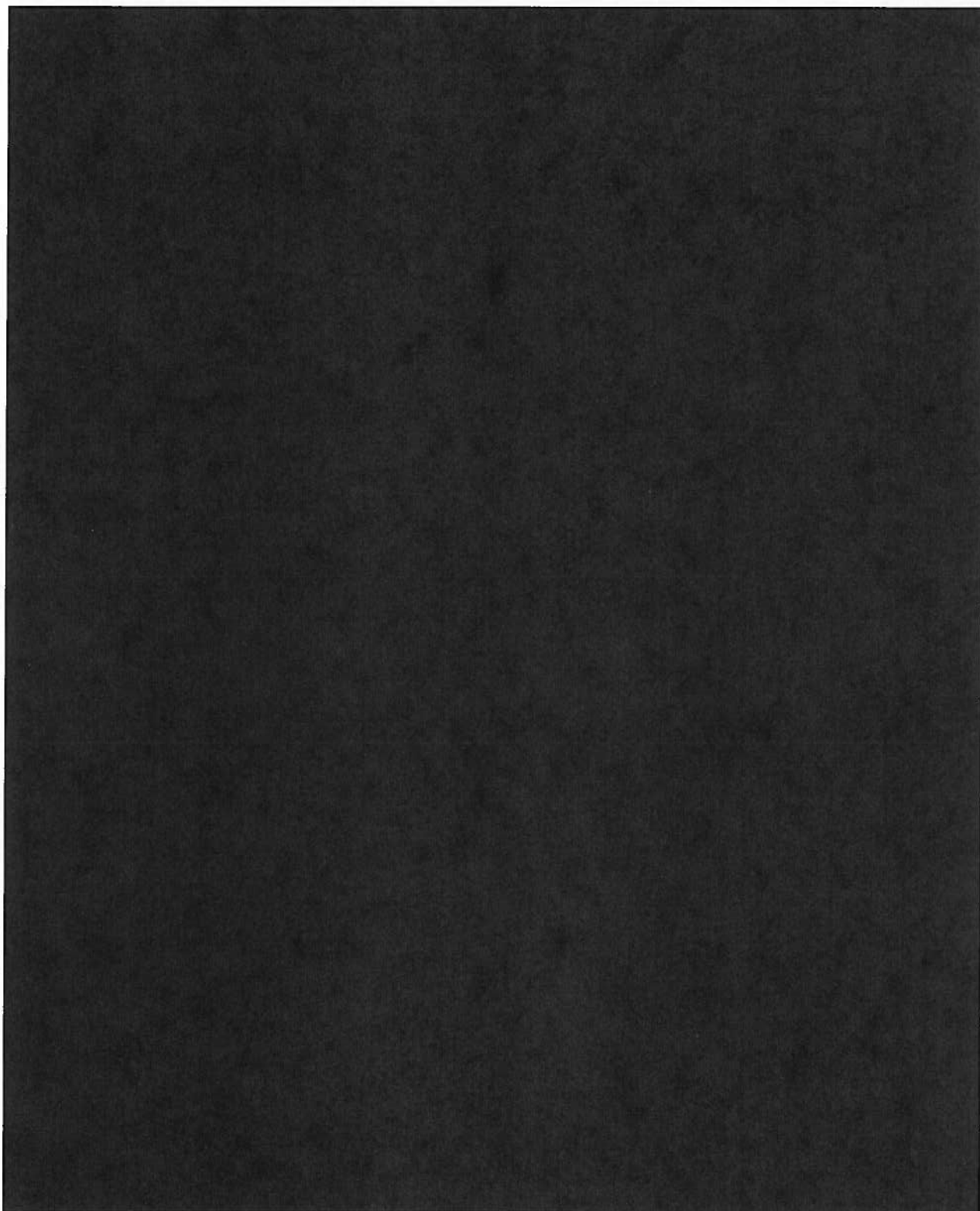


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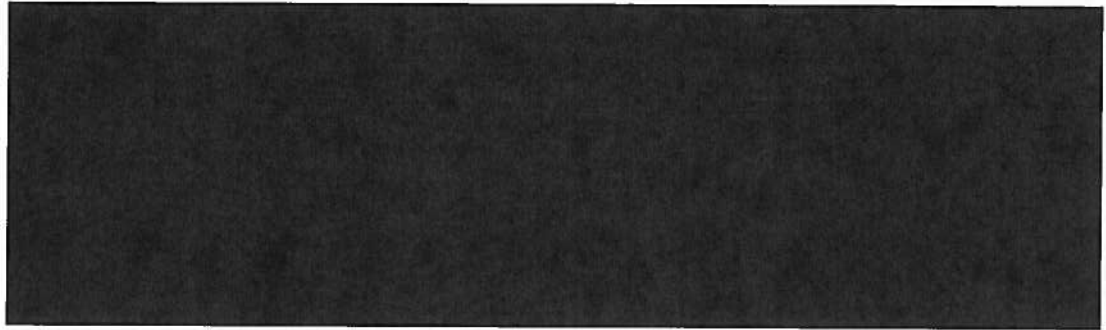


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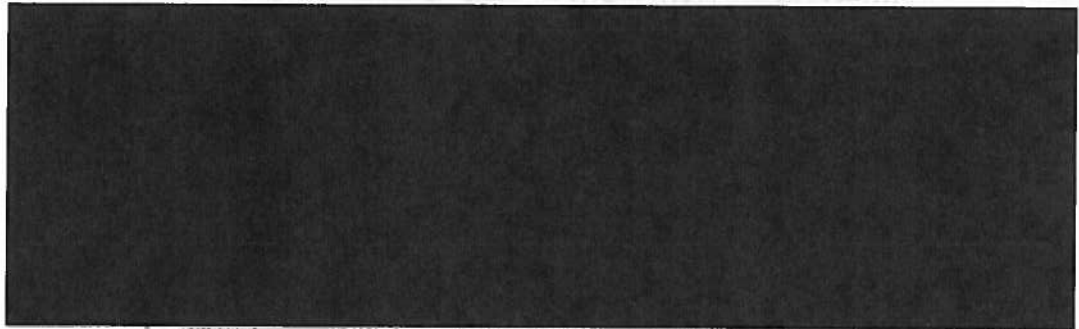


(U//~~FOUO~~) Signature of President

~~(TS//STLW//SI//OC/NF)~~ The Authorizations were signed by the President, followed by a place and date of signature. All but one authorization was signed in Washington, D.C.

(U) Other Signatures

~~(TS//STLW//SI//OC/NF)~~ Under the phrase "approved for form and legality," the Attorney General signed all but one of the Authorizations. The other authorization and the two modifications were signed by the Counsel to the President.



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APPENDIX C

(U) Timeline of Key Events

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(U) Timeline of Key Events

(U//FOUO) This timeline includes key events that occurred during NSA's implementation of the President's Surveillance Program (PSP). In addition to issuances of the Authorization, the timeline includes selected communications between NSA and Congress, the Foreign Intelligence Surveillance Court (FISC), [REDACTED] Because the timeline is limited to documented events and communications, it is not all-inclusive.

~~(TS//STLW//SI//OC/NF)~~

Date	Event
------	-------

2001

4-Oct-01	1st Presidential Authorization signed
4-Oct-01	General Hayden briefs White House (President, Vice President [VP], VP Counsel, VP Chief of Staff, White House Counsel)
[REDACTED]	[REDACTED]
25-Oct-01	NSA briefs Chair and Ranking Member of House Permanent Select Committee on Intelligence (HPSCI), Chair and Vice Chair of Senate Select Committee on Intelligence (SSCI)
2-Nov-01	2nd Presidential Authorization signed
[REDACTED]	[REDACTED]
14-Nov-01	NSA briefs Chair and Ranking Member, HPSCI, Chair and Vice Chair, SSCI
30-Nov-01	3rd Presidential Authorization signed
4-Dec-01	NSA briefs Chair, Senate Defense Appropriations Subcommittee, and Ranking Member, Senate Defense Appropriations Subcommittee
5 Dec 01	NSA briefs FBI Director Mueller
[REDACTED]	[REDACTED]

2002

9-Jan-02	4th Presidential Authorization signed
[REDACTED]	[REDACTED]
11-Jan-02	NSA briefs Department of Justice, Office of Intelligence Policy and Review (DoJ, OIPR), James Baker
31-Jan-02	NSA briefs FISC Presiding Judge Lamberth
[REDACTED]	[REDACTED]
5-Mar-02	NSA briefs Chair and Ranking Member, HPSCI, and Vice Chair, SSCI
14-Mar-02	5th Presidential Authorization signed
[REDACTED]	[REDACTED]

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Date	Event
10-Apr-02	NSA briefs Chair SSCI
18-Apr-02	6th Presidential Authorization signed
17-May-02	NSA briefs incumbent FISC Presiding Judge Kollar-Kotelly
22-May-02	7th Presidential Authorization signed
12-Jun-02	NSA briefs Chair, HPSCI, and Ranking Member HPSCI
24-Jun-02	8th Presidential Authorization signed
8-Jul-02	NSA briefs Chair and Ranking Member SSCI
30-Jul-02	9th Presidential Authorization signed
12-Aug-02	NSA briefs FISC Presiding Judge Kollar-Kotelly at the White House
13-Aug-02	NSA Inspector General (IG) cleared for the PSP
10-Sep-02	10th Presidential Authorization signed
11-Sep-02	NSA GC, Deputy General Counsel (GC), Associate GC for Operations, and IG meet to discuss PSP oversight
18-Sep-02	1st NSA Due Diligence Meeting
30-Sep-02	Chair HPSCI visits NSA for briefing
15-Oct-02	11th Presidential Authorization signed
18-Nov-02	12th Presidential Authorization signed
16-Dec-02	NSA IG advises General Hayden to issue "Delegation of Authority Letters" to "units that administer the project"
2003	
8-Jan-03	13th Presidential Authorization signed

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Date	Event
13-Jan-03	FBI Director visits NSA for briefing
29-Jan-03	NSA briefs Chair and Ranking Member, HPSCI, Chair and Vice Chair, SSCI
7-Feb-03	14th Presidential Authorization signed
4-Mar-03	General Hayden issues first Delegation of Authority letter to key Signals Intelligence (SIGINT) Directorate operational personnel
17-Mar-03	15th Presidential Authorization signed
22-Apr-03	16th Presidential Authorization signed
11-Jun-03	17th Presidential Authorization signed
14-Jul-03	18th Presidential Authorization signed
17-Jul-03	NSA briefs Chair and Ranking Member, HPSCI, Chair and Vice Chair, SSCI
10-Sep-03	19th Presidential Authorization signed